

2739597

Guidance Care Limited

Monitoring visit

Information about this children's home

This home is owned and operated by a private provider. It offers care for up to two children who experience social and emotional difficulties.

At the time of the inspection, there was one child living in the home.

There is no registered manager. A manager has submitted their application to register with Ofsted.

Inspection date: 28 October 2024

This monitoring visit

This home was judged to have serious and widespread concerns at an assurance inspection on 3 September 2024. Following this inspection, Ofsted issued two compliance notices under section 22A of the Care Standards Act 2000. These related to regulation 12, the protection of children standard and regulation 13, the leadership and management standard.

A monitoring visit was completed on 1 October 2024 to monitor the action taken by the provider to meet the compliance notices. Following a case review, the compliance notice issued under regulation 12 was deemed to have been met. A further compliance notice was issued under section 22A of the Care Standards Act 2000. This related to regulation 13, the leadership and management standard.

This visit was carried out to monitor the action taken by the provider to meet the compliance notice.

The manager has improved her oversight of incidents and significant events. Her comments are added to the reports, and these now reflect on staff practice and identify areas that could be improved.

The manager and staff have focused on reflective practice. A team meeting was held to review previous incidents and a reflective cycle was used to identify and learn

from what went well and what could be done differently. This has then been used for discussions in individual staff supervision sessions to support staff to learn from their experiences and improve their practice.

The manager now has systems in place to identify shortfalls in staff practice and areas for development. She has addressed these directly with staff through job chats and supervision sessions. This ensures that staff learn from any shortfalls and practice has improved as a result of this.

A case review was held following this visit. It was determined at the case review that the provider has acted to meet all the steps in the compliance notice served under regulation 13.

The remaining requirements regarding areas of concern raised at the full inspection were not considered during this visit. They remain in place and will be reviewed at the home's next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/06/2024	Full	Requires improvement to be good
27/02/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child — is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. A notification made under this regulation— must include details of— the matter; the other persons, bodies or organisations (if any) who or which have been notified; and any actions taken by the registered person as a result of the matter; must be made or confirmed in writing. (Regulations 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))	9 September 2024

The registered person must complete a review of the quality of care provided for children ("a quality-of-care review") at least once every 6 months.

30 September
2024

In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—

the quality of care provided for children; and

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(a)(c))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2739597

Provision sub-type: Children's home

Registered provider: Guidance Care Limited

Registered provider address: Guidance Care Ltd, Unit 8, Sovereign Court,
Wyrefields, Poulton Industrial Estate, Poulton-le-Fylde FY6 8JX

Responsible individual: Jordan Thomas

Registered manager: Post vacant

Inspector

Katie Tomlinson, Social Care Inspector

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