

2739443

Registered provider: Safe Haven Adolescent Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. It offers care for up to two children who experience social and emotional difficulties.

At the time of the inspection, one child was living at the home.

There has been no registered manager since 20 August 2024. The manager has applied to register with Ofsted.

Inspection dates: 17 and 18 June 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 13 March 2025

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/03/2025	Full	Requires improvement to be good
29/11/2023	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The child living at the home contributed to the inspection.

The child has made notable progress in key areas from where they started. Staff consistently celebrate the child's achievements, recognising both significant milestones and smaller successes, which fosters a positive and encouraging environment.

Staff demonstrate a clear understanding of the child's needs and are skilled in providing the appropriate care. Staff's interactions with the child are natural and purposeful, allowing for effective discussions that help the child understand their needs and how to stay safe. The provider's model of care is embedded throughout all aspects of staff's care of the child, ensuring nurture and consistency.

The child's well-being, including their self-esteem and confidence, has improved significantly. The child now engages in social activities and is experiencing things that are important to them for the first time, reflecting this progress. Furthermore, staff have supported the child in accessing specialist services, including therapy, which has been beneficial for their emotional and mental well-being.

Staff support the child's educational needs and understand the value of education for the child. This has helped the child to make significant progress in their learning and social development at school.

Staff develop and foster positive, trusting relationships with the child. The child trusts their adults and recognises the importance of having adults in their life who they regard as role models.

Staff actively encourage the child to see their family and the people who are important to them. This has resulted in the child having safe and meaningful contact with family members who they have not seen for a lengthy period.

How well children and young people are helped and protected: good

Risk assessments and safety plans are detailed, clear and accessible, supporting staff in safeguarding the child effectively. These documents complement the child's care plan, providing a strong framework that supports staff in maintaining the child's safety and promoting their needs.

Staff actively support the child in understanding their vulnerabilities and developing strategies to keep them safe. Staff balance this work by encouraging the child to take appropriate risks and promoting independence in a safe and suitable manner for their needs.

Staff demonstrate a good understanding of safeguarding procedures. Although children do not go missing from the home, staff know how to respond promptly and effectively should situations arise.

Staff anticipate the child's needs effectively, providing timely and appropriate additional support when required. Staff have a good understanding of how the child behaves when struggling to manage their emotions and successfully use de-escalation techniques that support the child during these moments. This proactive approach ensures that the child's needs are met comprehensively and sensitively.

The effectiveness of leaders and managers: good

The manager continues to bring about positive change, demonstrating strong leadership and clear direction. This has resulted in the requirements raised at the last inspection being met. Staff report receiving good support from leaders and managers, as well as fellow colleagues, fostering a collaborative and motivated team environment.

The manager leads by example and maintains high aspirations for the child and her staff team. The manager is also a strong advocate for the child, driving forward plans that are firmly centred on the child's best interests and well-being.

The manager has successfully established positive working relationships with the child's family and their wider professional network, which contributes to meeting the child's needs effectively.

The manager has introduced new auditing processes to enhance monitoring and accountability, supporting ongoing improvements in practice. The manager clearly understands the team's strengths and areas for development and has set out well-considered plans to address these. Management oversight is evident across all areas of the home, ensuring that standards remain consistently high.

Staff say that supervision sessions are carried out regularly and are of good quality. Staff also receive valuable support between formal supervision sessions. The manager is aware of staff's learning and training needs and supports the development of staff's skills and knowledge. This in turn supports the good-quality care the child receives.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2739443

Provision sub-type: Children's home

Registered provider: Safe Haven Adolescent Care Group Limited

Registered provider address: 2 Whiting Street, Sheffield S8 9QR

Responsible individual:

Registered manager: Post vacant

Inspector

Chloe Harvey, Social Care Inspector

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