

2738455

Registered provider: Treesa Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private organisation. It provides care for up to two children with social and emotional difficulties.

The manager registered with Ofsted in August 2023.

Inspection dates: 13 and 14 February 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

At the time of the inspection, two children were living in the home. Children's bedrooms are personalised to their individual tastes and reflect their interests.

Children's views are sought through a variety of ways, such as weekly children's meetings, key-work sessions and feedback forms. Children speak positively about the home. One child said the best thing about the home is the staff and if they had any concerns, they could talk to any of the staff.

One child has suitable education arrangements in place. The other child has been reintroduced to formal learning after a gap in their education and receives home tutoring. The child spends a lot of time in their bedroom. The manager has shared their concerns about this with the child's placing authority and the virtual school. However, the manager has failed to escalate these concerns or explore other options or services. This means that there are delays in children receiving support from the services available to them.

Feedback from parents and professionals was positive during the inspection. One parent said their child has a very good support network living in the home. A social worker said that staff handle incidents professionally and respectfully and are good at building relationships with children.

Children are supported to stay in touch with people who are important to them. Staff help and support children with family time, which means children can maintain important family connections. Children have good relationships with staff, which has led to children engaging in activities that they enjoy with the staff. The home creates activity logs with photos that capture these activities, which means children have some nice memories of the time they have spent with staff.

Children are supported and encouraged to make choices and decisions about their day-to-day care, including independence skills. For example, one child recently went to get their nails done as a reward for completing tasks on their incentive plan. This helps to develop children's confidence and self-esteem.

How well children and young people are helped and protected: good

Children rarely go missing from the home. When children do go missing, these incidents are well managed. There have been no allegations made or physical interventions used in the home. Children also say they feel safe and happy in the home and would not change anything.

Staff have undertaken the organisation's mandatory safeguarding training. Staff are confident in their roles of reporting and escalating any child protection concerns, and they understand the whistle-blowing policy. Staff have a good understanding of

the children and their risks. They are sensitive in how they approach and support children to identify and understand the risks posed to them.

The children's guide is child-friendly and gives children a sense of what it is like living in the home. The guide also contains information to help children understand who to speak to if they are worried or if they need support outside of the home.

When incidents occur, staff are quick to respond, and children know staff will do everything to keep them safe. One social worker said that when a serious incident occurred, the home could have ended the child's placement. However, they really stuck by the child and supported them through a difficult period, and now they have a better understanding of the child.

The effectiveness of leaders and managers: good

The registered manager is committed. She speaks with warmth and dedication about the children. She is ambitious for children and has a good understanding of their needs. She leads by example and is an integral part of the home and its success. This has led to a stable staff team. Staff speak positively about the management team and feel supported, and they say they enjoy working in the home.

Effective management systems are in place. Records are of a good standard and provide information on the care that is provided to the children. Regular audits take place, with actions to address any shortfalls or learning. Generally, leaders and managers have ensured that notifications are submitted to Ofsted when required. However, on some occasions, leaders and managers have failed to notify Ofsted of a significant incident.

Staff benefit from regular one-to-one supervision with the manager. Staff say this is helpful because it gives them a platform to address any concerns with the manager and time for the manager to tell them how they are performing and provide feedback on how they can improve.

Feedback from professionals about the manager is positive. One social worker said that the manager communicates well, and they have a good working relationship with them. Another social worker said they get on very well with the manager and that they are prompt in responding to any queries.

The manager has good safe recruitment practices in place. Staff are assessed as suitable before any appointment is confirmed. These procedures promote the safety of the children by preventing unsuitable adults from working with them.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans; seek to secure the input and services required to meet each child's needs. (Regulation 5 (a)(b))	15 April 2024
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	15 February 2024

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under The Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2738455

Provision sub-type: Children's home

Registered provider: Treesa Group Limited

Registered provider address: 59 Wainwright Avenue, Hamilton, Leicester LE5 1QW

Responsible individual: Paradzai Mukasa

Registered manager: Rudo Bvumbe

Inspector

Anver Rose, Social Care Inspector

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