

2737745

Registered provider: ROC Northwest Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private company operates this children's home. The home can provide care for up to five children with social and emotional difficulties. There is one child currently living in the home.

The manager post is vacant. The provider is in the process of recruiting to this post.

Inspection date: 1 May 2025

This monitoring visit

The home was judged to be inadequate at the full inspection on 15 January 2025. Following the inspection, compliance notices were issued under Regulations 12, 13 and 14.

The purpose of this monitoring visit was to consider the action taken by the provider to meet the steps identified in the compliance notices. The inspector found that the provider had taken action to meet the steps in the compliance notices.

Leaders and managers have updated and implemented risk management plans and have introduced new guidance so that staff are clear about what to do when there is a serious incident.

Since the last visit, the staff have received training on self-harm. This has enhanced their knowledge and skills in managing children's specific needs.

Managers have improved the monitoring systems in the home. This has resulted in more effective management oversight of serious incidents in the home.

Team meetings take place more regularly. These are well attended and enable the staff team to reflect on serious incidents and have a clear direction moving forward. Staff say that they are positive about the development of the home.

Staff are benefiting from leaders and managers being more present and available in the home. Staff are receiving regular reflective supervision. This enables staff to consider individual practice and new ways of working and continually develop their practice.

The rota is sufficiently covered for the number of children living in the home and includes on-call rota cover, which leaders and managers are responsible for. This means that staff have a clear system in place should an incident occur that requires decision-making from the management team.

Staff work well with external professionals, which enables effective care planning when considering children risks and newly emerging needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/01/2025	Full	Inadequate
13/02/2024	Full	Good

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure there are procedures in place for welcoming and introducing each child to the home and that they are sensitive to the needs of the child at the time of arrival. Specifically, the registered person must allow sufficient time to enable children to settle into the home before other children move in. Additionally, ensure that the individual needs of each child living in the home are carefully considered to enable children to have a positive experience of arriving at the home. ('Guide to the Children's Homes Regulations, including the quality standards', page 57, paragraph 11.7)
- The registered person should ensure that staff help each child to prepare for any moves from the home, whether they are returning home, moving to another placement or adult care, or to live independently. Specifically, where possible, this should be done in a planned way to develop the child's emotional resilience and provide them with a positive transition. ('Guide to the Children's Homes Regulations, including the quality standards', page 17, paragraph 3.27)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2737745

Provision sub-type: Children's home

Registered provider: ROC Northwest Limited

Registered provider address: 5th Floor, Metropolitan House, 3 Darkes Lane,
Potters Bar EN6 1AG

Responsible individual: Jeanette Swift

Registered manager: Post vacant

Inspectors

Michelle Greenhalgh, Social Care Inspector
Paul McKay-Smith, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2025