

2737729

Registered provider: Cannon Children Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and is registered to provide care for up to two children who may have social and emotional difficulties.

The registered manager recently resigned. A new manager has been recruited and has submitted her application to register with Ofsted.

One child currently lives in the home and did not wish to share their views during this inspection.

Inspection date: 7 October 2025

This monitoring visit

An assurance inspection took place on 20 August 2025, which determined serious and widespread concerns in relation to the care of children. As a result, Ofsted served two compliance notices in relation to leadership and management and the quality and purpose of care.

The purpose of this monitoring visit was to establish the provider's progress in meeting the steps set out in the two compliance notices.

One child remains living in the home. Since the last inspection, there has been one safeguarding incident. The child appears more settled at home. Staff are providing a better structure and daily routine, supporting the child with their education and interests, and helping them to work towards their personal goals. This has improved their experiences.

Staff have received additional training and guidance in attachment theory and therapeutic parenting techniques. The introduction of board games into the home has enabled the staff and child to connect through playful interactions. The social worker said the child is developing a sense of belonging in the home, and they have observed improvements in relationships overall.

The child's views have been sought regarding personalising their bedroom. Staff and the child have worked together to decorate the home, including painting and choosing furniture. This joint activity has provided an opportunity for staff and the child to share positive experiences, strengthen relationships and work towards building trust.

Since the last inspection, recruitment activity has been successful. There is now a full staff team in place, including a new manager and deputy manager. The rota system demonstrates that staff are not working excessive hours. There is an appropriate balance of permanent staff to provide consistency, with agency staff used when necessary to ensure adequate cover for both day and night shifts.

Leaders have demonstrated a proactive approach to improving quality assurance systems and management oversight of day-to-day care. This includes the responsible individual undertaking more frequent visits to the home. Leaders are supporting staff with additional guidance, training opportunities and team meetings that focus on implementing change and planning for continued improvement.

Leaders have reviewed and appropriately responded to the child's complaint. New policies and procedures regarding complaint management have been implemented. These clearly outline the expectations for recording investigations and the required timescales.

Sufficient progress has been made to consider the compliance notices met. The requirements raised at the last inspection were outside the scope of this visit and were not reviewed. These will be restated and reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/05/2025	Full	Requires improvement to be good
25/09/2024	Full	Requires improvement to be good
27/02/2024	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(v)(vi)(vii)(e)) This specifically relates to the registered person ensuring that identified concerns are recorded and acted on in a timely way. This also relates to children who have gone missing from home having the opportunity to speak with an independent person (a return home interview). This requirement was made at the last inspection and is restated.	5 January 2026
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular the registered person must ensure that—	5 January 2026

medicine which is prescribed for a child is administered as prescribed to the child for whom it is prescribed and to no other child. (Regulation 23 (1) (2)(b)) This requirement was made at the last inspection and is restated.	
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b)) This specifically relates to the registered person ensuring that the statement of purpose is updated and the information is accurate. This requirement was made at the last inspection and is restated.	5 January 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2737729

Provision sub-type: Children's home

Registered provider: Cannon Children Services Ltd

Registered provider address: 2 Calais Hill, Tyler Hill, Canterbury CT2 9LT

Responsible individual: Dauty Ndhlovu

Registered manager: Post vacant

Inspector

Tazim Akhtar, Social Care Inspector

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