

2734721

Registered provider: Rock Housing and Support Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is registered with Ofsted to provide care for up to four children who have special educational needs and/or disabilities.

The home was registered on 24 November 2023. There is a registered manager in post who is working towards completing a relevant qualification.

There were no children living at the home at the time of the inspection.

Inspection date: 14 June 2024

This monitoring visit

On 14 March 2024, Ofsted carried out an assurance inspection, where serious and widespread concerns were identified in relation to the care or protection of children. Ofsted issued a restriction of accommodation and requirements were raised to help the provider to address shortfalls and bring about improvement.

A further assurance inspection was carried out on 7 May 2024 to review the restriction of accommodation and progress made by the provider towards meeting the requirements. No children were living at the home at the time of that inspection. Leaders and managers had failed to take sufficient action to improve standards of care and there were insufficient qualified, experienced and skilled staff to care for children. As a result, the restriction of accommodation remained in place and unmet requirements were repeated.

At this monitoring visit, it was found that leaders and managers have reflected on concerns raised during the previous assurance inspections and taken sufficient action to bring about improvements.

The registered manager and deputy manager both hold a level 3 qualification in caring for children. Four regular staff and three staff who occasionally work in the

home are now working towards completing a relevant qualification in children's residential care.

The registered manager and deputy manager have supported staff development through a variety of development days. These opportunities have enhanced staff's knowledge and skills and reinforced the importance of a consistent team approach to supporting children.

Leaders and managers have reviewed the terms and conditions of employment to support staff retention and to attract experienced staff to join the team. Two such staff have been appointed and safer recruitment checks are being undertaken before they start work in the home.

The deputy manager is intending to work flexible hours when children move into the home. This will enable them to work alongside staff who are less experienced in caring for children, to provide them with additional support and guidance.

Managers have provided staff with opportunities to reflect on the experiences of children who lived in the home. Staff have been supported to identify learning and actions to develop future practice. Staff feel supported by managers and receive regular supervision to support their development.

Managers have developed monitoring systems that, when fully implemented, will support them to understand children's experiences and bring about improvement when necessary.

The home is suitably furnished, and some rooms have recently been decorated.

As no children have lived in the home since the last inspection, the provider has not been able to demonstrate learning specific to regulation 10 and regulation 35. These requirements are therefore restated. While some good progress has been made, this cannot be tested because no children have lived at the home.

As a result of this monitoring visit, Ofsted has lifted the restriction of accommodation and imposed a condition of registration enabling the home to provide care for one child.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14 March 2024	Assurance inspection	Serious and widespread concerns
7 May 2024	Assurance inspection	Serious and widespread concerns

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment, and other services as the child may require. (Regulation 10 (1)(a)(b)(c) (2)(c)) This requirement was raised at the last inspection and is restated.	31 July 2024
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline, or restraint in relation to a child in the home, a record is made which includes— details of the child's behaviour leading to the use of the measure. the date, time and location of the use of the measure. a description of the measure and its duration. details of any methods used, or steps taken to avoid the need to use the measure. the effectiveness and any consequences of the use of the measure; and	31 July 2024

a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure.

Within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—

has spoken to the user about the measure; and

has signed the record to confirm it is accurate; and

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.

(Regulation 35 (3)(a)(ii)(iii)(iv)(v)(vii)(viii)(b)(i)(ii)(c)(iv))

This requirement was raised at the last inspection and is restated.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2734721

Provision sub-type: Children's home

Registered provider: Rock Housing and Support Services Limited

Registered provider address: Suite LP38724, 20-22 Wenlock Road, London N1 7GU

Responsible individual: Mark Easie

Registered manager: Abigail Eldridge

Inspector

Helen Dunn, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2024