

2734721

Rock Housing and Support Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is registered with Ofsted to provide care for up to four children with special educational needs and/or disabilities.

The home was registered on 24 November 2023. There is a registered manager in post who is working towards completing a relevant qualification. They have applied to withdraw their registration effective of 20 September 2024. A new manager has recently been appointed but has not applied to become registered.

There were no children living at the home at the time of the inspection.

Inspection date: 9 September 2024

This monitoring visit

On 14 March 2024, Ofsted carried out an assurance inspection where serious and widespread concerns were identified in relation to the care or protection of children. Ofsted issued a restriction of accommodation, and requirements were raised to help the provider to address shortfalls and bring about improvement.

A further assurance inspection was carried out on 7 May 2024 to review the restriction of accommodation and progress made by the provider towards meeting the requirements. No children were living at the home at the time of that inspection. Leaders and managers had failed to take sufficient action to improve standards of care and there were insufficient qualified, experienced and skilled staff to care for children. As a result, the restriction of accommodation remained in place and unmet requirements were repeated.

A monitoring visit was carried out on 14 June 2024. It was found that leaders and managers have reflected on concerns raised during the previous assurance inspections and taken sufficient action to bring about improvements. As a result,

Ofsted has lifted the restriction of accommodation and imposed a condition of registration, enabling the home to provide care for one child.

On 9 September 2024, a further monitoring visit was carried out. No children have moved into the home. The responsible individual has resigned. He continues to work for the provider as a consultant. The deputy manager has left, and this position has not been recruited to yet. The registered manager has resigned and is currently working her notice period. A new, experienced manager has been appointed and is now working alongside the registered manager to develop her knowledge of the home and the skills of the current staff team.

There are sufficient staff. Two experienced staff have joined the team. The manager has effective recruitment systems in place to reduce the risk of children being cared for by unsuitable individuals.

Staff continue to complete training that is relevant to their role. As a result, they feel supported well and are motivated to care for children.

Recent inspection history

Not previously inspected

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment, and other services as the child may require. (Regulation 10 (1)(a)(b)(c) (2)(c)) This requirement was raised at the last inspection and is restated.	17 November 2024
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline, or restraint in relation to a child in the home, a record is made which includes— details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure. a description of the measure and its duration; details of any methods used, or steps taken to avoid the need to use the measure; the effectiveness and any consequences of the use of the	17 November 2024

measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure. Within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(ii)(iii)(iv)(v)(vii)(viii)(b)(i)(ii)(c)(iv)) This requirement was raised at the last inspection and is restated.	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2734721

Provision sub-type: Children's home

Registered provider: Rock Housing and Support Services Limited

Registered provider address: Suite LP38724, 20-22 Wenlock Road, London N1 7GU

Responsible individual: Post vacant

Registered manager: Abigail Eldridge

Inspector

Helen Dunn, Social Care Inspector

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