

# 2732923

Registered provider: Omega Care Group Limited

Full inspection

Inspected under the social care common inspection framework

## Information about this children's home

The home is owned by a private provider and offers care for one child who may experience social and/or emotional difficulties.

At the time of this inspection, one child was living at the home. One child has moved out since the last inspection. Both children spoke with the inspector.

The manager registered with Ofsted on 3 May 2023.

### Inspection dates: 24 and 25 February 2026

|                                                                                           |                    |
|-------------------------------------------------------------------------------------------|--------------------|
| <b>Overall experiences and progress of children and young people,</b> taking into account | <b>outstanding</b> |
|-------------------------------------------------------------------------------------------|--------------------|

|                                                             |             |
|-------------------------------------------------------------|-------------|
| How well children and young people are helped and protected | outstanding |
|-------------------------------------------------------------|-------------|

|                                           |             |
|-------------------------------------------|-------------|
| The effectiveness of leaders and managers | outstanding |
|-------------------------------------------|-------------|

The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

**Date of last inspection:** 18 February 2025

**Overall judgement at last inspection:** outstanding

**Enforcement action since last inspection:** none

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement |
|-----------------|-----------------|----------------------|
| 18/02/2025      | Full            | Outstanding          |
| 04/12/2023      | Full            | Good                 |

## Inspection judgements

### **Overall experiences and progress of children and young people: outstanding**

Children make exceptional progress from their starting points, and children say they are happy living at this home. The atmosphere is that of a family home where children are loved and accepted for who they are. One child described the home as 'fun', 'amazing' and 'like a family'.

Children have excellent relationships with staff, and these are genuine and warm. Children share meaningful time with staff, and they enjoy various opportunities, such as supercar driving experiences, days out and holidays.

Staff are exceptional advocates for children, and they promote a strong focus on education. One child who had been out of education before living at the home now attends daily. Staff helped the child reduce their anxieties around this by attending school with them, building their confidence enough so that they now attend independently. Another child, who has left the home, also said that staff helped them get back into school after a long period of absence.

Staff talk to children constantly to ascertain their wishes and feelings and ensure that these are shared with children's wider networks. Children's views are at the centre of staff practice, and children are actively involved in making decisions about their lives. This helps children feel valued and respected and promotes their engagement with staff and professionals.

Children are encouraged to lead and maintain healthy lifestyles. The child is helped to have a healthy diet, and exercise is encouraged. Staff understand the importance of this and promote it in a natural and fun way. The child enjoys various activities, including regular trips to trampoline parks and walks. These opportunities help the child increase their fitness levels and lead a healthy lifestyle.

Staff support children as they prepare for independent living by taking a creative approach to developing practical skills, making these tasks enjoyable and engaging. Their child-centred, fun methods help children build confidence and enthusiasm as they learn. One child has created their own cookbook filled with favourite recipes they enjoy making, showing how this support encourages both independence and personal pride.

One child felt ready to move on, and staff provided exceptional support for their transition. Staff have maintained regular, meaningful contact with the child, continuing to be a reliable source of support. This level of dedication provides children with a strong foundation as they prepare for adulthood and helps promote a lasting sense of stability.

Staff encourage children to build and maintain important relationships with their family members and friends. This helps children have a strong sense of identity and belonging. One parent said that staff could not have done anything else for their child.

## **How well children and young people are helped and protected: outstanding**

Children say they are safe living at the home. Incidents at the home are infrequent. Staff have the skills and knowledge to manage incidents effectively and ensure the safety of children when incidents occur.

Staff talk to children regularly about their risks to provide them with the skills and knowledge to keep themselves safe. The child is developing their communication skills around their emotions, which supports their mental health. This means that there have not been any incidents of self-harm. Additionally, staff source external support for children where required.

A child who has now left the home says that the support provided by staff helped them significantly reduce incidents of self-harm. They reflect on this achievement with pride.

Staff work effectively with children's wider networks to ensure that there is a robust multi-agency approach to safeguarding. They also source additional relevant training and use external resources to ensure that they have the skills and knowledge to support children.

## **The effectiveness of leaders and managers: outstanding**

The registered manager is dedicated and aspirational for children. He is exceptionally child centred and builds and maintains genuinely warm relationships with children in his care.

The registered manager knows the children extremely well and speaks about them with pride. He takes the lead in ensuring that children are supported when they move on from the home and has remained directly involved with one child to help them settle in at a new home. He is a consistent presence in children's lives, which provides children with a sense of stability.

Staff say they are well supported. Many staff members have worked with the manager for several years due to his supportive nature and management style. This means that children are cared for by a consistent team of staff who know them well.

Leaders and managers have excellent oversight over the home, and there are robust monitoring and reviewing systems in place. The registered manager is supported by a visible senior manager who also builds positive relationships with children.

Professionals are very complimentary about the manager and the support and advocacy he provides for children.

## **Information about this inspection**

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Children's home details

**Unique reference number:** 2732923

**Provision sub-type:** Children's home

**Registered provider:** Omega Care Group Limited

**Registered provider address:** 40 to 42 Kemble Street, Prescott L34 5SQ

**Responsible individual:** Chloe Lee

**Registered manager:** Alexander Sheffield

## Inspector

Danielle Allen, Social Care Regulatory Inspector

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Piccadilly Gate  
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Manchester  
M1 2WD

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