

2732796

Registered provider: Rite Directions Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider. It provides care for up to three children with learning disabilities or sensory impairment.

There were no children living at the home at the time of this inspection.

There has been no registered manager in post since 1 November 2024.

Inspection date: 27 August 2025

This monitoring visit

An assurance inspection was carried out on 11 March 2025. The inspector identified several regulatory breaches which were impacting on the children's safety and welfare.

In response, Ofsted issued a restriction of accommodation, which means no new children could move into the home. In addition, Ofsted issued compliance notices under regulation 13, the leadership and management standard, and regulation 27, appointment of a manager.

A monitoring visit was carried out on 30 April 2025 to review the progress made to meet the steps of the compliance notice issued under regulation 13, the leadership and management standard. Ofsted found that the provider had not taken sufficient steps to meet all the compliance notice steps. Therefore, one step was restated.

A second monitoring visit was carried on 5 June 2025 to look at the action taken to meet the restated step in the compliance notice under regulation 13 and to look at the action taken to meet the compliance notice under regulation 27. Ofsted found that the provider had not taken sufficient steps to meet the compliance notice under regulation 13 or regulation 27. There were no children living at the home as the

provider made the decision to close the home temporarily. One child moved out on 23 May 2025, and no children have moved into the home since then.

The restriction of accommodation lapsed on 6 June 2025. A case review was held on 6 June 2025, when it was agreed that the remaining compliance step under regulation 13 and the compliance notice under regulation 27 had not been met. Ofsted made the decision to issue a further notice of restriction. This is due to concerns about the safety of children should the provider make the decision to admit children. Compliance notices were not restated. Instead, the restriction of accommodation included a table of actions that the provider must meet under these same regulations.

This monitoring visit was carried out to review the progress made to meet the steps in the restriction of accommodation notice.

The provider has complied with the restriction of accommodation notice and no children have lived at the home since this was reissued.

Shortfalls in the home environment were identified at the inspection in March 2025. The provider has recently commenced a plan of refurbishment and decoration of the home. Some of the old flooring and furniture have been removed, and walls have been repaired and prepared for painting. The provider has a plan to improve the home environment. However, there is a lack of urgency to complete these improvements and meet the step in the restriction notice.

The provider does not have effective systems to ensure the environment is safe and free from hazards. During this visit, the provider was unable to identify actions taken to address this shortfall other than the work of refurbishment in the home. The provider did show a monitoring tool used at the provider's other home. However, no consideration had been given about what needed to be done at this home. The lack of response to address this shortfall does not give reassurance that the provider can ensure the home environment is safe for children.

The provider has been unable to recruit a manager for the home. None of the strategies used to recruit a new manager have resulted in an appointment. Additionally, there is no responsible individual to oversee the management of the home or staff employed to care for children.

The provider has not met the table of actions in the restriction of accommodation. The requirements and recommendations raised at the previous visit were not reviewed at this visit. These have been restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/06/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires, and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(f)(h))	12 September 2025
The registered provider must appoint a person to manage the children's home if— there is no registered manager in respect of the home; and the registered provider— is an organisation or a partnership. If the registered provider appoints a person to manage the home, the registered provider must, without delay, give HMCI notice of—	12 September 2025

the name of the person so appointed; and the date on which the appointment takes effect. (Regulation 27 (1)(a)(b)(i) (2)(a)(b))	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(b))	12 September 2025
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (2)(c)(i)(ii)) In particular, ensure that any limitations placed on the privacy and access of children are intended to safeguard them and are necessary and proportionate. In addition, the registered person must ensure that the children's bedrooms and communal areas are welcoming and personalised.	12 September 2025

The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— the individual is of integrity and good character; the individual has the appropriate experience, qualification, and skills for the work that the individual is to perform; and full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(a)(b)(d))	12 September 2025
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; and are kept up to date. (Regulation 36 (1)(a)(b))	12 September 2025

Recommendations

- The registered person should ensure that staff record information on individual children in a non-stigmatising way. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards,' page 62, paragraph 14.4)
- The registered person should ensure that any individual appointed to carry out visits to the home as an independent person makes a rigorous and impartial assessment of the home's arrangements for safeguarding and promoting the welfare of children. In particular, ensure that professionals and family members are consulted and that feedback is obtained from them. ('Guide to the Children's Homes Regulations, including the quality standards, page 65, paragraph 15.5)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2732796

Provision sub-type: Children's home

Registered provider: Rite Directions Limited

Registered provider address: Tan Y Marian, Constitution Hill, Penmaenmawr
LL34 6BA

Responsible individual: Post vacant

Registered manager: Post vacant

Inspector

Cat Makel, Social Care Inspector

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