

2732313

Registered provider: Homes2Inspire Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a bespoke partnership service that focuses on providing local residential care for children with complex needs. The home can accommodate up to 3 children who may have social and emotional difficulties. Two children were living at the home at the time of the inspection and were spoken to by the inspector.

There is a vacancy for registered manager, but a manager has been appointed to this role. They are yet to apply to Ofsted to register.

Inspection date: 9 December 2025

Date of last inspection: 29 July 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At these inspections, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Since the last inspection, the registered manager has left the organisation and a new manager has recently been appointed to the vacant post. No new children have moved into the home.

Staff are supporting children to better understand their emotions and responses to others, resulting in a reduction in incidents. Restraint has been used proportionately and appropriately by staff on 3 occasions to prevent children harming themselves or others. Restraint records are detailed and include thorough management oversight. However, more could be done to support staff to reflect on actions that could prevent future incidents occurring.

Staff do not ensure that children have healthy routines, including sleeping patterns. One child is spending long periods of time during the day in bed, and staff are not being consistent in their attempts to encourage the children to engage in education or meaningful activities. The education plans for the children are not meeting their needs and there is not enough challenge to the professional network to ensure that shortfalls in provision are addressed.

Staff involve the children with shopping and cooking, and support healthy, informed decisions about diet and nutrition. One child is being supported by staff to develop their independence skills as part of planning for adulthood, which includes a carefully considered approach to managing their own medication.

Staff understand the importance of family time and the children are able to have unsupervised time away from the home with their friends and loved ones. Staff take an age-appropriate and balanced approach to unsupervised time and demonstrate professional curiosity to explore any concerns. This encourages the children to be open and honest with staff, which helps to minimise risk.

Staff are committed to their roles and speak positively about the support they have received from the deputy team manager. Over recent months, staff have been moved to work in other homes, which has caused instability for the staff and the children. Leaders and managers have since implemented a plan to ensure that this does not continue happening.

Staff benefit from a range of training, including bespoke training in response to specific need. New staff receive a thorough induction, including training and shadow shifts, and must complete a six-month probation period. Supervisions and team meetings take place regularly and offer staff the opportunity to reflect on their own practice.

There have been a number of medication errors, which have resulted in incorrect but not harmful administration of medication. Each incident has been investigated, and records show management oversight. However, learning has not prevented repeat incidents. Leaders and managers have since taken action to respond to these concerns, but this has yet to be fully embedded into practice.

Allegations are responded to in a timely manner and thoroughly investigated. Leaders and managers have taken action to address poor staff practice, and this has resulted in some staff leaving and new staff being recruited.

There have been improvements throughout the home environment. The décor and furniture in the home have been modernised and the children have been involved in the design.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/07/2025	Full	Good
08/07/2024	Full	Good
22/01/2024	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vii)(b)) In particular, the registered provider must ensure that staff are proactive in responding to known risks and follow plans that are put in place to promote welfare and keep children safe. This includes, but is not limited to, ensuring that children have healthy routines and sleeping patterns.	20 January 2026

The positive relationship standard is that children are helped to develop, and benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; help each child to develop social aware behaviour; encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding; Help each child to develop and practise skills to resolve conflicts positively and without harm to anyone; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children; are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same; de-escalate confrontations with or between children, or potentially violent behaviour by children; that each child is encouraged to build and maintain positive relationships with others. (Regulation 11 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv)(ix)(x)(xi)) In particular, the registered provider must ensure that staff support children to understand and express feelings and emotions without aggression. In addition, the registered provider must ensure that when children do become	20 January 2026
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distressed, staff understand and apply appropriate de-escalation techniques and records are used to reflect on practice.	
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans. (Regulation 5 (a)) In particular, the registered person must ensure that concerns about children's education are escalated with the relevant professionals.	20 January 2026

Children's home details

Unique reference number: 2732313

Provision sub-type: Children's home

Registered provider: Homes2Inspire Limited

Registered provider address: Black Country House, Rounds Green Road, Oldbury
B69 2DG

Responsible individual: Serena Pike

Registered manager: Post vacant

Inspector

Stacey Pellow, Social Care Inspector

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