

2731865

Nurtured Future Living

Monitoring visit

Information about this children's home

This privately owned home provides care for up to three children with social and emotional difficulties.

The manager has been registered with Ofsted since July 2024 and is suitably qualified.

Inspection date: 23 October 2024

This monitoring visit

This children's home was judged inadequate at a full inspection on 14 and 15 May 2024. Serious concerns were identified about safeguarding practice and ineffective leadership and management arrangements. Ofsted served a notice of suspension from 16 May to 8 August 2024.

A monitoring visit was undertaken on 1 August 2024. Managers had complied with the suspension notice as no children lived at the home. Some action had been taken to address the shortfalls identified at the full inspection. However, a second suspension notice was served from 9 August to 31 October 2024 inclusively. This was because the home environment was not ready and there were not enough staff to care for a child.

This monitoring visit was undertaken to monitor the provider's adherence to the suspension notice and evaluate the progress made in addressing the shortfalls identified at the last inspection. No children were living in the home at the time of the inspection.

The physical condition of the home environment has been improved. The kitchen has been refurbished to a good standard and is fully functional. The communal areas of the home are well furnished and comfortable. Children's bedrooms have been decorated and are well presented. The registered manager is arranging for additional window coverings to be fitted in the children's bedrooms. Children will have the

opportunity to personalise their bedrooms to reflect their personalities once they move in.

There are sufficient staff to care for a child. There are five permanent staff in post and one member of staff is due to transfer from another part of the organisation to work in the home. Four members of staff are suitably qualified and experienced.

New staff speak positively about their induction and support from the registered manager. They have completed a range of training including reporting, recording and safeguarding training. This along with the registered managers focus on upskilling staff will help to continue to equip them with the knowledge and skills to care for and keep children safe. However, the effectiveness of this training will need to be tested once a child moves into the home.

The registered manager has implemented new recording systems for staff and management monitoring and reviewing systems. This includes regular audits and peer reviews by other managers within the organisation. The impact of these systems to improve the progress and experiences of children will become clearer when children are living in the home.

A realistic development plan for the home has been developed by the registered manager following reflection and learning from the recent inspection. This plan highlights that the registered manager has a clear understanding of the strengths and areas of development for the home.

The grounds for the notice of suspension are no longer met, therefore the notice has been lifted.

One requirement has been met. Three requirements and two recommendations have been restated and will be considered at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/05/2024	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)) This specifically relates to staff having clear safeguarding guidance that they understand and implement, staff's monitoring and supervision of children, and their role in keeping children safe.	10 December 2024
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare.	10 December 2024

In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(b) (2)(a)(c)(f)(h)) This specifically relates to leaders and managers ensuring that the staff team is trained, skilled and experienced to meet the needs of children and keep them safe. Additionally, managers and leaders should review monitoring systems to improve oversight of staff practice and records.	
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date. (Regulation 36 (1)(a)(b)) This specifically relates to ensuring children's records are up-to-date and are reflective of their needs.	10 December 2024

Recommendations

- The registered person should ensure that contingency plans should be prepared in the event of a shortfall in staffing levels. If it is likely that there might only be one member of staff on duty at any time the manager should make a formal assessment of the implications for children's care, including any likely risks. This assessment should be recorded and available for inspection by Ofsted and placing authorities Guide to the Children's Homes Regulations, including the quality standards ", page 59 paragraph 13.2)
- The registered person should ensure that no more than half the staff on duty at any one time, by day or night, at the home should be from an external agency. ('Guide to the Children's Homes Regulations, including the quality standards', page 54, paragraph 10.17)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2731865

Provision sub-type: Children's home

Registered provider: Nurtured Future Living

Registered provider address: Nurtured Future Living Limited, Grosvenor House, Hollinswood Road, Central Park, Telford, Shropshire TF2 9TW

Responsible individual: Post vacant

Registered manager: Elizabeth Day

Inspector

Nurul Kabir, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2024