

2731378

Registered provider: Haven Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for up to three children with learning disabilities.

At the time of this inspection, no children were living in the home.

One child has moved out of the home during this inspection period. Staff are supporting one child's move into the home as part of an organised transition.

There has been no registered manager since 27 June 2024. A manager has applied to register with Ofsted.

Inspection dates: 13 and 14 March 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	requires improvement to be good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 20 February 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/02/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The child who lived in this home received a good standard of care from staff. The child and staff participated in many enjoyable activities together, including baking, playing pool and going to the cinema. This child has detailed photo memory books that show him having fun and spending time with staff.

Staff were good at supporting the child in learning necessary independence skills, including how to cook, tidy up and iron clothes. Staff closely supervised the child as they safely spent time in the community.

Staff supported the child's school placement when this arrangement was at risk of ending. They ensured that a staff member stayed with the child throughout the whole school day. Staff considered how their presence may be explained to the child's classmates so that it did not seem unusual. This meant that the child could socialise with their friends throughout the school day in a normalised way.

Staff are supporting a child's move into the home as part of a detailed transition plan. This has involved staff visiting the child in hospital and spending time with the child's family and current carers. This child's likes and dislikes have been carefully considered and incorporated into care planning before the child's move. For example, the child's bedroom is decorated in line with their favourite movie.

How well children and young people are helped and protected: good

Children's safety needs and vulnerabilities are well considered by staff and the management team. The child had regular discussions with staff about safety topics. For example, staff supported the child in learning their address and taught them how to call for an ambulance.

Staff supported the child's attendance at police meetings. Staff were effective advocates for the child and supported their understanding of legal processes. The responsible individual has engaged in effective multi-agency collaboration with other professionals to ensure the child's safety.

Transition planning for the child joining the home has involved intricate assessments of their associated risks. For example, staff have undertaken training in pica and have ensured that any hazards in the home have been removed to reduce the risk of harm. The responsible individual has also created a cold room in the house, as this low-stimulus environment helps the child to feel calm.

Medication processes are in place for children. The manager is aware of the new child's medication requirements. Issues such as medication consent have also been considered for a child who does not communicate verbally.

The effectiveness of leaders and managers: requires improvement to be good

Despite attempts to recruit a permanent manager, there has been a high turnover of managers, resulting in overall management instability. A new manager has recently been appointed, and they have applied to register with Ofsted.

Since a child moved out of the home, staff have primarily been working in other children's homes owned by the company. The manager has only carried out the most recent supervision of staff, as staff were being supervised by managers in the other homes. It is unclear whether staff received regular supervision while they were working in the other homes. The staff team has returned permanently to this home, and staffing levels are appropriate to meet the child's needs. Safer recruitment processes meet regulation.

Despite the instability of management arrangements, staff are positive about management overall, and they value the responsible individual's expertise and availability. Staff receive thorough inductions and are aware of the training requirements.

The responsible individual understands each child's needs. They have good oversight of paperwork and children's records. The child who recently moved out of the home has stayed in touch, allowing for continuity of care.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that the home's workforce provides continuity of care to each child. (Regulation 13 (1) (2)(a)(e))	25 April 2025

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2731378

Provision sub-type: Children's home

Registered provider: Haven Care Group Limited

Registered provider address: Unit 6, Barberry Court, Parkway, Centrum One Hundred, Burton-on-Trent DE14 2UE

Responsible individual: Emma Smith

Registered manager: Post vacant

Inspector

Andi Lilley-Tams, Social Care Inspector

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