

2727223

Registered provider: We Care Bespoke Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private provider. It is registered to provide care long term or short break care for one child who may have social and emotional difficulties, physical disabilities, learning disabilities, mental health difficulties or a sensory impairment.

The home was registered in July 2023. The manager registered with Ofsted in January 2026.

The home has not had a full inspection before. At this time of this inspection, no children were living at the home.

Inspection date: 18 March 2026

Date of last inspection: 29 February 2024

Judgement at last inspection: not applicable

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to

consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

Since February 2025, the home has provided accommodation to one child very briefly, after Ofsted removed a three-month condition, that required the provider to give notice to the regulator of its intention to care for a child. This inspection focused on whether the provider meets its statutory requirements to maintain its registration of the home and is ready to accept placements.

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

One child has lived at the home for a very short period. Shortly after the child came to live at the home, the manager assessed the home environment as not suitable to meet the needs of the child. Arrangements were made for the child to move to a more suitable home. During this brief period, relevant plans were created. The child's risk assessment and care plan were clearly written and gave staff appropriate guidance to provide safe care.

There has been one medication error with a child receiving the wrong dosage. The child did not come to harm because of the error. The manager completed an investigation and recognised the need to review medication processes to prevent further incidents from occurring. However, as no children have lived at the home since, this new system cannot be proven as effective.

Managers are proactively recruiting staff to work at the home. However, at the time of this inspection, not enough staff were employed to care for a child. Managers have taken the decision to not move a child into the home until there are sufficient staff in place. Existing staff are gaining experience by working in the providers other homes. This is developing staff's knowledge and skills in readiness for when children start to live at the home.

The home is a warm and welcoming environment for children. There are repairs that need attention. The manager had identified these and has plans to ensure that repairs will be rectified before a child moves to the home.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that the home has sufficient staff to provide care for each child. Sufficient staff means a home having enough suitably trained staff on duty to meet the assessed needs of all children. ('Guide to the Children's Homes Regulations, including the quality standards', page 51, paragraph 10.1)
- The registered person should ensure that they make suitable arrangements to manage and administer any medication. This specifically relates to ensuring that staff make effective use of any handovers to plan the administration of medications. ('Guide to the Children's Homes Regulations, including the quality standards', page 35, paragraph 7.15)

Children's home details

Unique reference number: 2727223

Provision sub-type: Children's home

Registered provider: We Care Bespoke Ltd

Registered provider address: 164A Front Street, Chester Le Street, County Durham DH3 3AZ

Responsible individual: Rachel Jones

Registered manager: Jasmine Petre

Inspector

Mark Cryer, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2026