

2718067

Registered provider: Blue Kite Children Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private organisation and is registered to care for up to five children who may experience social and emotional difficulties.

At the time of the inspection, four children were living at the home.

The registered manager post is currently vacant.

Inspection date: 11 December 2024

This monitoring visit

This monitoring visit took place to monitor the action taken by the provider in response to compliance notices served on 18 November 2024. The notices were served under regulation 12, the protection standard, and regulation 13, the leadership and management standard.

Two of the four children living at the home were spoken to during this visit.

The provider has complied with a restriction of accommodation notice, served on 13 November 2024, there have not been any admissions to the home since the assurance inspection on 12 November 2024.

Staff say that they feel more supported and have had formal supervision since the last inspection. There are now clear arrangements for supervision of permanent and non-permanent staff, to ensure that the manager has oversight of staff practice and any ongoing development needs.

Training specific to the needs of children has been undertaken by staff to ensure that they have the skills to provide effective support to children.

Leaders and managers have met with staff to remind them of their roles and responsibilities when incidents occur. In addition, managers have worked to identify gaps in staff skills and staff's expertise in safeguarding. This information will be used to help staff access further training where necessary.

Risk management plans have been amended to ensure that they include children's current risks and how staff should manage these. However, these need to be organised so they are easily accessible to permanent and non-permanent members of staff, so that all staff are aware of the agreed strategies in place to support children effectively.

Leaders and managers now ensure that monitoring systems are used effectively. This involves ensuring that daily audits and reviews of monthly key-work plans are completed.

Following the monitoring visit, it was agreed at a case review that the provider had taken sufficient steps to meet the two compliance notices.

The restriction of accommodation will remain in place, to give the provider more time to fully embed the changes in the home.

The requirements made at the assurance inspection and full inspection were not considered as part of this visit. These will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/06/2024	Full	Good
20/11/2023	Full	Requires improvement to be good
05/07/2023	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (2)(b)(c)(i)(ii)) Leaders and managers must ensure that furniture is in a good state of repair. In addition, that the external areas of the home, specifically the rear garden, are well maintained.	24 December 2024
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; support each child's learning and development, including helping the child to develop independent study skills and,	24 December 2024

where appropriate, helping the child to complete independent study; understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers; help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible; help each child who is above compulsory school age to participate in further education, training or employment and to prepare for future care, education or employment. (Regulation 8 (1) (2)(a)(i)(ii)(iii)(vii)(ix))	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child’s welfare; and that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iii)(v)(vi)(b))	9 December 2024

Specifically, leaders and managers must ensure that risk management plans are accessible to all staff. Leaders and managers must ensure that staff understand children's associated risks. Leaders and managers must ensure that direct work is completed with children following safeguarding incidents.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f)(h)) Leaders and managers must ensure that they use monitoring systems to regularly review the quality of care provided to children. Furthermore, leaders and managers must ensure that staff liaise with partners to ensure that there is a multi-agency approach to meeting children's needs. In addition, leaders and managers must ensure staff receive training on attention deficit hyperactivity disorder and autism, to support them in their care role.	9 December 2024

The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home; and plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; that each child's relevant plans are followed; that, subject to regulation 22 (contact and access to communications), contact between each child and the child's parents, relatives and friends, is promoted in accordance with the child's relevant plans. (Regulation 14 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(c)(d)) In particular, leaders and managers must effectively consider how to meet the needs of children admitted to the home and how new admissions may impact on children already living in the home. Leaders and managers must ensure children are supported to move into and out of the home in a planned and positive way.	24 December 2024
The registered person must notify HMCI and each other relevant person without delay if—	24 December 2024

a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;

an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;

there is an allegation of abuse against the home or a person working there;

there is any other incident relating to a child which the registered person considers to be serious.
(Regulation 40 (4)(a)(b)(c)(e))

Leaders and managers must ensure serious incidents, such as disclosures made by children, are shared with Ofsted in a timely manner.

Recommendations

- The registered person should ensure that when children go missing from home, they are always offered an independent return home interview on their return. ('Guide to the Children's Homes Regulations, including the quality standards', page 45, paragraph 9.30)
- The registered person should ensure that children are supported and encouraged to display positive behaviour, particularly around sharing food with other children living in the home. ('Guide to the Children's Homes Regulations, including the quality standards', page 39, paragraph 8.11)
- The registered person should ensure that following a physical restraint, children have the opportunity to take part in a debrief about the incident with someone who was not involved in the restraint. ('Guide to the Children's Homes Regulations, including the quality standards', page 50, paragraph 9.50)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2718067

Provision sub-type: Children's home

Registered provider: Blue Kite Children Care Limited

Registered provider address: West Midlands House Ltd, Gipsy Lane, Willenhall
WV13 2HA

Responsible individual: Thomas Haire

Registered manager: Post vacant

Inspector

Chibuzo Otache, Social Care Inspector

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