

2716515

Registered provider: Coastal Quality Care Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private organisation and registered with Ofsted in 2023.

The home provides care for up to 2 children who may have social and emotional difficulties.

There were 2 children living at the home at the time of inspection. Both children spoke to the inspectors.

Inspection date: 19 March 2026

Date of last inspection: 21 October 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspectors evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The children living at the home remain the same as at the previous inspection. Both children have settled in well and have established positive relationships with staff.

Staff support children's health and wellbeing. Referrals are made to specialist services when required, such as drug and alcohol services. Staff talk to children about the risks of substance misuse and vaping. This supports children to make informed and safer choices.

Staff demonstrate a commitment to promoting children's education. The manager works closely with education professionals to ensure that children are supported to engage in learning. The manager advocates for educational placements that are well matched to each child's needs.

Staff respond appropriately when children go missing from home. Staff are proactive in trying to locate the children and report them missing, in line with their plans, to the relevant agencies, including the police. This supports a quick and safe return. Staff seek to understand the underlying reasons for the behaviour to reduce risks and promote children's safety.

Risk management and care plans are in place and are detailed, but they are not consistently updated to reflect children's current needs and circumstances. This does not appear to have negative impact upon the care provided.

Concerns regarding staff conduct are responded to appropriately. The manager ensures that timely referrals are made to the local authority designated officer so that they are appropriately reviewed and investigated.

Safer recruitment practices are in place, although applicants' employment histories are not consistently explored and recorded. This limits the ability to explore gaps in employment and fully assess suitability.

The staff team is becoming more stable and there has been a reduction in the number of staff from other homes being used. This helps children to develop strong relationships and promotes their emotional wellbeing.

Staff are supported by regular supervision sessions. The manager uses these opportunities to upskill staff and test their knowledge to support consistency across the team.

The manager has clear oversight of all incidents and has introduced a monthly overview. This ensures that appropriate action is taken promptly and that patterns and trends are identified to improve practice and safeguard children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/10/2025	Full	Requires improvement to be good
15/10/2024	Full	Good
04/06/2024	Full	Inadequate
05/07/2023	Full	Good

What does the children's home need to do to improve?

Recommendations

- The home should work in partnership with relevant people to ensure that each child is provided with support in all aspects of their care planning, including ensuring all plans are kept fully updated. ('Guide to the Children's Homes Regulations, including the quality standards', page 22, paragraph 4.6)
- The registered person should ensure that when recruiting staff, gaps in their employment histories are explored and that this is clearly evidenced in the recruitment records. ('Guide to the Children's Homes Regulations, including the quality standards', page 65, paragraph 15.5)

Children's home details

Unique reference number: 2716515

Provision sub-type: Children's home

Registered provider: Coastal Quality Care Limited

Registered provider address: Scott House, Clarke Street, Poulton Industrial Estate, Poulton-Le-Fylde FY6 8JW

Responsible individual: Wayne Johnson

Registered manager: Danielle Mullen

Inspectors

Shauna Morley, Social Care Inspector
Sonja Vega, Social Care Inspector

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