

Complaint about childcare provision

Ref: 2716206/5793971

Date: 28 August 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 October 2023, the provider notified us about Safety and suitability of premises, environment and equipment. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any serious accident of any child in their care.

On 28 August 2024, we carried out a regulatory call. As part of this call, we discussed this notification. We found the provider was meeting the requirements. They had taken action through their own procedures to review the risk assessments. Following this the provider took steps to change the way that children gain the skills they need to support their balance and physical development. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).