

2714006

Registered provider: Momentum Residential Care Home Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home registered with Ofsted in December 2022 and is privately owned. It provides care for up to 3 children who experience social and emotional difficulties and/or special educational needs.

The home was registered with Ofsted in December 2022. The registered manager registered in January 2025.

At the time of this inspection, 2 children were living at the home, and the inspector spoke to both children.

Inspection dates: 26 and 27 January 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 14 August 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/08/2024	Full	Good
07/11/2023	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children benefit from excellent care and make significant progress from their individual starting points. The children have lived in the home for a long time and have developed strong relationships with staff who genuinely care for and show love to them. Even after children leave the home, the registered manager and staff stay connected with children, ensuring that these important relationships continue. As a result, children feel remembered even when they are apart.

The registered manager and staff have high aspirations for all children and work hard to support them to engage and achieve in their education. They ensure that children apply and enrol for educational courses. For children who are not in education, staff actively ensure that they engage in other learning opportunities, including work experience. As a result, one child has thrived on a catering course, cooking meals with a mentoring team and serving them at different events. This experience has helped the child recognise their potential and motivated them to engage in educational experiences to build a strong and successful future.

Staff have a strong understanding of children's health needs and their emotional wellbeing. They provide close support during critical moments in children's lives and encourage them to access specialist support. This unwavering care and dedication mean children experience a deep sense of emotional security and stability. They know that staff will stand by them through every high and low moment in their lives, which helps them develop resilience and a sense of belonging.

Children take part in a wide range of enjoyable activities, including those that reflect their individual interests. The registered manager is enthusiastic for children to enjoy exciting opportunities, including holidays abroad and unique experiences in the UK. As a result, she was able to secure funding from the director for one child to attend highly popular live wrestling events. These occasions have helped the child to make positive and lasting memories.

All children spoken to gave highly positive feedback about the registered manager and staff. One child who recently moved from the home rated the home '10 out of 10', reflecting the warmth, stability and genuine care they received.

How well children and young people are helped and protected: outstanding

Safeguarding practice in the home is outstanding. The registered manager shows an extraordinary level of care, determination and personal commitment in her efforts to keep children safe. She goes the extra mile, acting with care in a way that a protective parent would. On several occasions, despite personal risk to herself, she has travelled to locations where a child was known to be to encourage their safe return home. These

significant actions demonstrate to children that despite their risky choices, they still matter and adults will stand by them no matter how difficult the circumstances.

Staff build trusting relationships with children that enable them to hold honest and meaningful conversations. These conversations help children to make sense of their experiences and understand the impact of their choices and actions. As a result, children have begun to reflect more deeply on their lives and the futures that they want to build for themselves.

Staff have a high level of understanding about children's individual risks and needs. This insight helps them respond to children effectively. The approach to behaviour management is supported by risk assessments and behaviour management plans that clearly identify risks, triggers and strategies. This helps and guides staff on how to respond to children with consistency and empathy. As a result, the number of incidents in the home has significantly reduced.

Children feel understood, which has helped them make significant progress in meaningful ways. This includes managing difficult feelings, behaviours and choices. They are more self-aware and reflective and are keen to repair relationships with staff when they recognise the impact of their behaviours. This level of emotional growth reflects the high quality of care and guidance that children receive.

Missing-from-home episodes have significantly reduced. One child no longer goes missing from the home. This positive progress demonstrates that the child now feels settled and secure. They are comfortable living in the home and choose to spend time with staff.

If children do go missing from the home, staff take urgent action by following children's care plans. The registered manager and staff work tirelessly, maintaining constant communication with children's professional networks and family members to reduce risks and ensure their safety. Staff also contact children, offering reassurance and support to locate and return them home safely. This compassionate approach reflects a high-quality safeguarding culture where children know that they matter and staff will do their best to help and protect them.

The effectiveness of leaders and managers: outstanding

The registered manager is dedicated to the children in her care and has a deep understanding of their experiences and needs. She consistently advocates for them to ensure that they lead positive and fulfilling lives, even when there are challenges. Together with staff, she holds high aspirations for all children in the home and has been an important figure in their lives. Through her strong role modelling, staff hold themselves to a high standard to provide high-quality care.

The registered manager and responsible individual have excellent oversight of the home and understand its strengths and weaknesses. When concerns are identified, the

registered manager and responsible individual act swiftly and directly address them with the staff team, putting in clear plans to restore high standards of practice. This united approach encourages reflective practice rather than blame and helps build an open culture where all staff take responsibility and strive for high standards.

The registered manager recognises the emotional demands of the work and provides thoughtful, sensitive support and encouragement to staff, particularly following difficult or serious incidents. Staff benefit from highly reflective supervision that focuses on children's needs and experiences as well as their development and practice. This reflective culture helps to ensure that staff feel valued and resilient, enabling them to carry out their roles with confidence, consistency and compassion.

Staff complete all mandatory training to meet the needs of the children that they care for. They benefit from regular appraisals that focus on their development and future ambitions. The registered manager has full oversight of staff practice, which ensures that staff have the skills and confidence to support the children well in the home.

Staff speak highly of the management team and say they feel well supported and equipped to fulfil their roles. Staff are encouraged to professionally develop, and some staff are enrolled on leadership courses. The staff team is very stable, and many have worked in the home for a long time. This further creates stability and strong attachments for children living in the home.

The registered manager and staff have built strong and trusting relationships with children's parents and social workers. Excellent feedback has been received from professionals and parents, praising the team's outstanding communication, care and commitment. One social worker said, 'They poured a lot of love into [name of child],' and noted that the positive outcomes of these actions are evident now in the significant progress that the child has made. This level of partnership working demonstrates a culture where children's wellbeing is at the centre of every decision and every action.

No requirements or recommendations were raised at this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2714006

Provision sub-type: Children's home

Registered provider: Momentum Residential Care Home Ltd

Registered provider address: 68 Surig Road, Canvey Island SS8 9AG

Responsible individual: Donna Jones

Registered manager: Cigdem Yildiz

Inspector

Amena Begum, Social Care Inspector

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