

# 2709657

Registered provider: Courtyard Care Limited

Assurance inspection

Inspected under the social care common inspection framework

## Information about this children's home

This home is privately owned. It is registered to provide care for up to 4 children with learning disabilities and/or physical disabilities.

There were 2 children living at the home at the time of the inspection. The children contributed to the inspection.

The home is led by a registered manager.

**Inspection date: 24 March 2026**

**Date of last inspection:** 26 August 2025

**Judgement at last inspection:** requires improvement to be good

**Enforcement action since last inspection:** none

## Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The manager of the home has registered since the last inspection. Significant improvements have been made. This is to the care and protection provided to children. Also, to the physical environment of the home. A new children's play area has been created in the garden. Children have chosen how their bedrooms have been decorated.

Children are happy living at this home. Staff understand the children well. They know how each child communicates and share their wishes and feelings. This includes recognising sounds and gestures for non-speaking children. Staff ensure that children are making progress towards identified goals. They also help them to enjoy new experiences.

Advocates are provided for children. They visit them at the home. A family member spoke very positively about the care their child has received. Also, of the good support for their move to an adult home. They said, 'we have been really happy with the care that [name of child] has received here. Staff have done a really good job.'

Children's care plans are written from the child's perspective. They are detailed and address all areas of the child's life. This includes daily routines regarding health and education. This helps staff to know how to meet the individual needs of each child.

Education and learning are central to the children's lives. Children attend specialist schools. Staff work closely with teachers to ensure that ways of caring for and helping children is consistent. Staff are creative in ways of making learning fun.

Staff have a good understanding of risks to children with learning disabilities. Risk assessments are clear and detailed. They identify known and potential risks. Ways for staff to control the risk are identified. Risk assessments are reviewed and updated regularly.

The way staff record children's lives has improved. Recording following incidents is now clear and detailed. There are debriefs with staff and children afterwards. The manager adds good oversight and analysis of incidents. This helps staff to learn from incidents of behaviour that is difficult to manage. Incidents involving physical interventions have reduced significantly. When it is used it is by trained staff and as a last resort.

The manager has not ensured that reviews of care are completed and sent to Ofsted. Also, some staff are yet to complete their qualifications. The manager is aware of this and has good plans to address the situation. Supervision of staff has improved. However, this is still an area that the manager is to develop further.

The manager knows the strengths of the team and areas for development. A clear action plan records the improvements made. Additional action has been identified. Training has been provided for areas requiring further attention.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 26/08/2025      | Full            | Requires improvement to be good |
| 12/11/2024      | Full            | Good                            |
| 31/05/2023      | Full            | Requires improvement to be good |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Due date      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| <p>For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—</p> <p>the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or</p> <p>a qualification which the registered person considers to be equivalent to the Level 3 Diploma.</p> <p>The relevant date is—</p> <p>in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or</p> <p>in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016.<br/>(Regulation 32 (4)(a)(b) (5)(a)(b))</p> <p>In particular, this refers to all staff attaining the residential childcare qualification within the required time frame. This requirement was made at the last inspection and is restated.</p> | 31 May 2026   |
| <p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 30 April 2026 |

the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report").

The registered person must—

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and

make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.

(Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))

In particular, this refers to ensuring that there is a suitable monitoring system in place and that reports are completed at least every 6 months and sent to HMCI within 28 days. This requirement was made at the last inspection and is restated.

## Recommendation

- The registered person should have systems in place so that all staff, including the manager, receive supervision of their practice, which allows them to reflect on their practice and the needs of the children assigned to their care. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.2)

## Children's home details

**Unique reference number:** 2709657

**Provision sub-type:** Children's home

**Registered provider:** Courtyard Care Limited

**Registered provider address:** 3 Siskin Drive, Middlemarch Business Park,  
Coventry CV3 4FJ

**Responsible individual:** Peter Hylton

**Registered manager:** Francess Conteh

## Inspector

Shaun Caplis, Social Care Inspector

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