

2708482

Registered prover: NET PEX LTD

Monitoring visit

Inspected under social care common inspection framework

Information about this children's home

This home is operated by a private organisation and provides care for one child with social, emotional and mental health needs. At the time of the inspection, no children were living in the home.

The home was registered with Ofsted in November 2023. There is currently no registered manager.

Inspection date: 4 December 2024

This monitoring visit

A monitoring visit was carried out on 16 September 2024 to monitor compliance with the suspension notice issued following the full inspection on 26 and 27 June 2024. The steps set out in the suspension notice were not fully met and the threshold for suspension remained.

This visit was carried out to monitor compliance with the suspension notice. The home has not provided care for children since the full inspection in June 2024. The provider has complied with the suspension notice.

A safeguarding investigation in respect of serious concerns and allegations, which resulted in the suspension of the home's registration, has been concluded by external professionals. They have confirmed that they will be taking no further action. Managers are in the process of completing an internal investigation.

The registered provider continues to implement an action plan to address the serious and widespread shortfalls identified at the full inspection.

A new manager and a staff team have been appointed, and recruitment checks are underway. The responsible individual has confirmed that no children will be admitted to the home until the manager and staff have completed the induction and training deemed mandatory by the organisation.

The property has been refurbished, and the environment is suitable to accommodate a child. Therefore, the requirement relating to the safety of the premises has been met.

As no children have lived in the home since the last inspection, it has not been possible to demonstrate that the home's day-to-day care is arranged and delivered to keep children safe. Therefore, the remaining requirements from the last inspection will be reissued to give the registered provider the opportunity to demonstrate how they will provide effective and safe care for children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/06/2024	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)(b)(e)) This specifically relates to the steps set out in the notice of suspension:	5 February 2025

■ The registered provider must ensure that allegations and concerns are shared appropriately, without delay, with relevant agencies, including Ofsted, and investigated thoroughly. And: ■ Staff can demonstrate that they take effective action when there are concerns for a child's welfare. ■ Risk assessments are reviewed to reduce risks for children and help them understand how to be safer.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— research and developments in relation to the ways in which the needs of children are best met; and	5 February 2025

feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(f)(g)(i)(ii)(h)) This specifically relates to the steps set out in the notice of suspension: ■ Demonstrate that staff have the skills, competence and capacity to deliver the care to the children as set out in the provider's statement of purpose. And: ■ The registered provider must establish an effective system to ensure there is oversight and monitoring of children's care. ■ Children receive good care.	
No measure of control or discipline which is excessive, unreasonable or contrary to paragraph (2) may be used in relation to any child. (Regulation 19 (1)) This specifically relates to consequences used in relation to children's behaviours.	5 February 2025
The registered person must ensure that— at all times, at least one person on duty at the home has a suitable first aid qualification. (Regulation 31 (2)(a))	5 February 2025
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that—	5 February 2025

full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(d)) The registered provider must ensure that agency staff have been suitably vetted, and original Disclosure and Barring Service certificates are verified for all staff working in the children's home.	
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. (Regulation 10 (1)(a)(b)(c)) In particular, ensure children have a healthy, balanced diet.	5 February 2025
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure ("the user"), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and	5 February 2025

a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;

within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—

has spoken to the user about the measure; and

has signed the record to confirm it is accurate; and

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.

(Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b)(i)(ii)(c))

The registered provider must ensure that all consequences used to support a child's behaviour are recorded in line with the regulation.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2708482

Provision sub-type: Children's home

Registered provider: NET PEX LTD

Registered provider address: Offices Rear Of 93c, Upper Clapton Road, London E5 9BU

Responsible individual: Samuel Smout

Registered manager: Post vacant

Inspector

Sonata Brisley, Social Care Inspector

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