

Complaint about childcare provision

Ref: 2704151/6466132

Date: 28 July 2026

Summary of outcome

All early year's providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 July 2026, we received concerns that the provider was not meeting requirements relating to, staff: child ratios and concerns about children's safety and welfare.

On 27 July 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. They have ensured that there are enough staff for the children present especially when taking children out on trips and strengthened their head count procedures. For example, the childminder has introduced a buddy system to ensure that all children are accounted for at all times.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

