

2701209

Registered provider: Bay View Child Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This private children's home provides care for up to three children who may have social and emotional difficulties.

The home and manager registered with Ofsted in July 2023.

There were two children living in the home at the time of this inspection.

Inspection dates: 19 and 20 March 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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Not previously inspected		
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Inspection judgements

Overall experiences and progress of children and young people: good

Children are happy and settled and have made good progress since they moved into the home. One child, who moved into the home very recently, reported that they were made to feel welcome and said, 'It has been really good so far.'

The relationships between children and staff are positive and interactions between them are very nurturing. Staff speak fondly about the children. Staff know children well and are proud of their achievements. Children say that they like living in the home. One child said, 'I really love it here.'

Staff maintain regular communication with educational professionals. This makes overcoming barriers to education a shared priority. The manager is proactive in her approach to finding a suitable alternative provision for one child. The child is now making good progress. However, structured plans to support the child's education were not in place when the child was not in full-time education.

Staff support the children to maintain good physical health. Positive structured routines are in place. The children are encouraged to be active, eat healthily and attend all their health appointments. As a result of this, one child's medication has now reduced.

Staff consult regularly with children. Children are encouraged to explore their hobbies and have opportunities to try new experiences. Children have the opportunity to engage in a range of activities including going to army cadets, trampolining, cycling and dog walking. This helps children to develop their social skills.

Staff respect children's relationships with family and friends. They support children to develop and maintain relationships with those who are important to them. Staff support children to safely spend time with family and friends.

How well children and young people are helped and protected: good

Children say that they feel safe at the home and that they can talk to staff about any worries they have. Children know how to make a complaint.

The manager and staff know and understand children's individual vulnerabilities. Staff understand how to keep children safe and they work collaboratively with relevant professionals. One social worker said, '[Name of child] is safe and thriving in the team's care.' This demonstrates that there are effective collaborative safeguarding processes in place.

Positive behaviour is consistently promoted. Staff use effective de-escalation techniques, which have resulted in no physical interventions taking place. This helps create a positive environment where the children can flourish. Consequences are proportionate and fair.

Staff support children through engaging them in meaningful direct work. They treat children with dignity and respect. Staff address children's risks and vulnerabilities and support them to make more positive choices.

Staff understand the risks posed to children from the internet and have implemented strategies and boundaries to protect children from the risks.

The systems in place for the safe storage and administration of medication are effective. The administration records are clear and all staff are suitably trained to administer medication.

The effectiveness of leaders and managers: good

The home is led effectively by a suitably qualified and committed manager. She is supported by two deputy managers. Between them, they create a strong leadership team. Leaders and managers work together to ensure that children are provided with good-quality care.

Staff say that they are supported in their roles and enjoy working in the home. Managers communicate with staff effectively and talk about children with empathy and respect. One staff member said, 'We are like a family.'

There is a stable and core staff team in place and agency staff are not used. This helps promote continuity of care for the children so they can develop ongoing relationships with trusted adults. As a result, staff provide consistent and stable care to children.

Staff receive regular supervision and guidance from leaders and managers. Supervision records demonstrate that staff are provided with opportunities to reflect on their practice and development.

The manager ensures that the home operates in line with the ethos and objectives as set out in the statement of purpose. The manager has reviewed the statement of purpose. However, this has not been shared with Ofsted in the required timeframe. This means the regulator does not have effective oversight of the document and any changes.

Staff receive training to develop the necessary skills and knowledge to understand and meet children's individual needs. For example, staff have received training in ADHD, online safety and foetal alcohol syndrome disorder. As a result, staff have a good knowledge and skill base to meet children's day-to-day needs.

Effective monitoring and auditing systems are in place. Managers advocate and challenge on behalf of children. This ensures that children have access to the services they need.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (1) (3)(b))	2 May 2024

Recommendations

- The registered person should ensure that they work closely with the placing authority so that the child is supported and enabled to resume full-time education as soon as possible. In the interim, the child should be supported to sustain or regain their confidence in education and be engaged in suitable structured activities. ('Guide to the Children's Homes Regulations, including the quality standards', page 28, paragraph 5.15)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2701209

Provision sub-type: Children's home

Registered provider: Bay View Child Care Limited

Registered provider address: Core Assets, Malvern View, Saxon Business Park,
Hanbury Road, Stoke Prior, Bromsgrove B60 4AD

Responsible individual: Christopher Thompson

Registered manager: Clare Davis

Inspector

Cathy Trengove, Social Care Inspector

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