

Compliance action taken for childcare provision

Ref: 2693488/6158656

Date: 20 October 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 September 2025, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 6 October 2025. This is a legal notice that requires the provider to take the actions below within the timescales set out.

The provider will be able to give parents further information about this.

Actions needed by 14 October 2025:

- ensure adults who have not had their suitability checks completed on them do not have direct and unsupervised contact with children
- ensure any adult who comes in to contact with children is known to Ofsted so that the required suitability checks can be completed
- ensure children consistently receive the support and care they need to thrive if any exceptions are made to usual ratios
- ensure all assistants have secure knowledge of the signs and symptoms of abuse and fully understand local procedures to follow if concerns arise about a child's welfare
- improve knowledge of how to manage children's behaviour in an appropriate manner with an aim to ensure children are supported to manage their emotions and learn right from wrong
- improve training opportunities on offer to all adults who work with children, with an aim to develop their knowledge, confidence and skills of working with children and to improve the overall quality all children receive
- improve knowledge of how to support children with special educational needs and/or disabilities (SEND) to ensure gaps in children's learning is identified and to ensure

children receive the early intervention they require.

We suspended the provider's registration on 22 September 2025, because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 17 October 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found that the provider had taken steps to ensure all adults who work with children are known to Ofsted so that the required suitability checks can be completed. We found that the provider had taken steps to ensure that adults who have not had their suitability checks completed are not left unsupervised with children. In addition, we found that the providers knowledge of how to ensure children receive quality care if they exceed the usual ratio requirements has improved. We also found that the provider had improved their knowledge of how to manage children's behaviour in an appropriate manner. We found that the provider had improved their knowledge of how to support children with special educational needs and/or disabilities. Furthermore, the provider had taken steps to help improve assistants' knowledge of safeguarding. Lastly, the provider has attended a range of training and this has helped to improve their knowledge and skills of working with children. We are satisfied the provider has met the safeguarding and welfare actions raised.

On 23 October 2025, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-

[action-by-ofsted.](#)