

2692837

Kedleston (Wood Grove Childcare) Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a large private provider. It is registered to care for up to five children who may have learning disabilities and are likely to have experienced early childhood trauma.

The home was registered in October 2022. The manager has been registered since then and is working towards a level 5 qualification in leadership and management.

Inspection date: 27 June 2023

This monitoring visit

On 17 and 18 May 2023, Ofsted carried out the first full inspection of this home since its registration. Serious and widespread failures were identified in the protection of children and the competency of the leadership and management in addressing shortfalls. As a result, a compliance notice was issued in relation to regulation 12, alongside a restriction of accommodation notice to prevent any further children moving into the home.

One child was living in the home at the time of this monitoring visit. They are settled and have lived here since the home opened in October 2022. There have not been any safeguarding incidents in the home since the last inspection. No children have moved in, and there are no plans for any children to move in. The provider has adhered to the notice restricting accommodation.

Since the previous inspection, the responsible individual has increased her visits and oversight of care. The registered manager now has additional supervision sessions from the provider's safeguarding lead and responsible individual, in addition to her line manager.

Staffing in the home is slowly starting to stabilise. Most of the staff team are not qualified and are still within their three-month probationary period. However, the

provider is no longer using agency staff, and leaders have, since the previous inspection, recruited a further two staff to the home, who are qualified. This helps provide greater consistency to the staff team.

The registered manager has introduced a monthly safeguarding tracker with her review of all incidents. This is shared with all senior leaders, alongside a wider safeguarding audit. These new monitoring systems enable the safeguarding practice to be more closely evaluated. However, as there have not been any incidents since the last inspection, the effectiveness of these new measures cannot yet be fully evaluated.

Since the previous inspection, senior leaders have carried out investigations into all safeguarding incidents historically. Retrospective investigations have been carried out relating to previous allegations, and any areas identified for action have been addressed. For example, the local authority designated officer, Ofsted and children's social workers have now been notified, and all staff involved in previous incidents have engaged in reflective discussions to help them identify lessons learned.

The registered manager and responsible individual have worked together to provide further training to all staff in the home. For example, staff have engaged in training around therapeutic care, behaviour management, self-harm, allegations and reporting and recording. After the training, staff were asked to complete evaluations and reflective logs of their learning to help leaders assess the effectiveness of the training. These were used to inform further planned training, which is to continue over the next month. This enhances staff skills and knowledge to meet children's needs.

The manager has held reflective supervision sessions with staff and a team meeting to go over safeguarding scenarios and the child's behaviour support plans. She has also introduced new step-by-step guides to help staff have easy access to safeguarding procedures and prompts for what needs to be recorded in incident records. Staff said that these increased opportunities to reflect and learn enhance their confidence in responding to children when they are distressed.

The child's experiences and relationships with staff have improved. The child continues to attend school regularly and said that they enjoy living in the home. The child has recently enjoyed a barbeque and pool party with staff and spent time with their mother and brother when they visited the home.

Staff spend time chatting to the child, for example about the child's interests, their family and internet safety. Staff now write the child's daily logs and records of conversations with the child to the child personally. Staff said that this is helping them to 'see things through [name of child]'s eyes better in everything we do'.

The compliance notice under regulation 12 has been met. Requirements previously issued under regulations 11, 12, 13, 35 and 40 have also now been met. The requirement issued under regulation 14 remains in place and will be reviewed at the

next inspection, alongside the recommendation relating to the quality of the independent person's regulation 44 visit reports. The restriction of accommodation has now been lifted to allow the provider to consider moving further children into the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/05/2023	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply with the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b)) This specifically relates to the registered person ensuring that they work effectively with children, staff and other professionals to plan children's care when they arrive and when they are in the home, and if the child needs to leave, that this is done in as supportive a way as possible for them. This requirement is repeated from the previous inspection.	5 August 2023

Recommendation

- The registered person should ensure that any individual appointed to carry out visits to the home as an independent person makes a rigorous and impartial assessment of the home's arrangements for safeguarding and promoting the welfare of the children in the home's care. ('Guide to the Children's Homes Regulations, including the quality standards', page 65, paragraph 15.5)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2692837

Provision sub-type: Children's home

Registered provider: Kedleston (Wood Grove Childcare) Limited

Registered provider address: Unit 8, Brook Business Centre, Cowley Mill Road,
Cowley, Uxbridge UB8 2FX

Responsible individual: Gillian Miele

Registered manager: Gabriella Arcidiacono

Inspector

Fiona Roche, Social Care Inspector

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