

2692638

Registered provider: Compass Children's Homes Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home was registered with Ofsted in October 2022. A private provider owns and manages this home. It provides care for up to 5 children with difficulties in managing their emotions and behaviour. There were 4 children living at the home at the time of the inspection.

The home is currently without a registered manager. The manager has applied to be registered with Ofsted.

Inspection date: 25 March 2026

Date of last inspection: 24 June 2025

Judgement at last inspection: good

Enforcement action since last inspection:

Serious and widespread concerns regarding the care and protection of children were identified during an assurance inspection of the home on 22 October 2025. A monitoring visit on 3 December 2025 found there were notable improvements in the safeguarding arrangements and the overall care provided to children. Of the 6 requirements set during the previous inspection, 5 had been met.

Information about this inspection

At this inspection, the inspectors evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service,

how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Summary of findings

This assurance inspection took place because of a complaint made to Ofsted and information included in the point-in-time surveys regarding the care provided to children in the home. During the inspection, the manager was away on annual leave and inspectors were supported by the deputy manager and a covering responsible individual, who is the responsible individual for other homes within the organisation in the South East. The new responsible individual is starting in the near future.

The home is in a suitable condition and has been recently redecorated. An issue was noted with the freezer door not closing properly due to excess ice. This was managed appropriately when pointed out to the responsible individual. However, this did raise concerns about staff monitoring and adherence to the cleaning and household schedules that the deputy manager had said were in place. Additionally, the deputy manager was unable to show any recent schedules that had been completed by staff. However, the rest of the home was clean and well maintained. Regular visits by a pest control contractor mean that there are now no ongoing concerns regarding pests in the home.

With regard to the cleanliness and safety of children's bedrooms, plans are clearly displayed in the office, including agreements with children that staff will go into their bedrooms daily and check them. Inspectors noted on entering one child's bedroom that there was a significant pile of dirty crockery that would probably have built up over a few days. The covering responsible individual and deputy manager acknowledged that staff had not been following the agreed plans and that more could be done by both managers and staff to ensure these are adhered to.

Concerns raised about a child not leaving the home when practice fire evacuations take place was explored with the deputy manager, who was clear that all children know to leave the home should there be an actual emergency. There was nothing to suggest that this was not the case, given the children's age and understanding.

Children are supported to bring their dirty laundry to be washed, and staff have set days to ensure that laundry is completed, including clothing and bedding. When children struggle to bathe regularly, they are reminded by staff of the importance of personal hygiene.

The organisation's assistant psychologist spoke positively about the staff approach to supporting children, in particular a child who is struggling with leaving their room. The child has been engaging well with another assistant psychologist within the organisation on a one-to-one basis and progress is being made. The child is

beginning to form relationships and has favoured staff who on occasion will join the child and the tutor on trips into the community.

A social worker was in the main positive about the experiences for the child they have placed in the home, although they recognised that more consistency in the approaches used by staff was required to ensure that the child continues to make progress.

Approaches to safeguarding and responses to allegations are managed appropriately within the home. Joint working with safeguarding professionals within the organisation and the local authority is positive and well structured. The manager takes appropriate action when safeguarding concerns or new information is known.

The covering responsible individual is continuing to explore an ongoing safeguarding concern regarding a child leaving their bedroom without the bedroom door alarms sounding. The staff who were working when the event happened are not currently working together as a precaution while full fact finding is ongoing.

The remaining requirement from the last inspection with regard to notifying Ofsted of safeguarding concerns has been met. There was nothing to suggest that Ofsted has not been informed about safeguarding concerns or other serious incidents. The safeguarding concerns, such as a medication error, have been followed up appropriately, including the retraining of the staff involved.

Management arrangements within the home are stabilising. The manager is seeking to improve the quality of care and consistency among the staff team. The deputy manager feels well supported, despite the significant amount of change in management in the last year or so.

The covering responsible individual was clear that senior leaders within the organisation are now much more approachable, and she feels confident in raising any concerns to them. She feels that as a group of regional managers, they work closely together with an open and collaborative approach.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/06/2025	Full	Good
07/05/2024	Full	Good
04/07/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— understand and apply the home's statement of purpose; protect and promote each child's welfare; treat each child with dignity and respect; provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background. (Regulation 6 (1)(a)(b) (2)(a)(i)(b)(ii)(iii)(iv)) In particular, managers must ensure that children's plans and agreements are followed, and that the children benefit from consistent, high-quality care.	30 April 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and	30 April 2026

promotes their welfare.

In particular, the standard in paragraph (1) requires the registered person to—

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home’s statement of purpose;

ensure that staff work as a team where appropriate;

ensure that the home’s workforce provides continuity of care to each child;

understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;

use monitoring and review systems to make continuous improvements in the quality of care provided in the home.

(Regulation 13 (1)(a)(b) (2)(a)(b)(e)(f)(h))

In particular, managers must ensure that staff follow agreed processes and approaches to care.

Children's home details

Unique reference number: 2692638

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Compass Community Ltd, 3 Rayns Way, Syston, Leicester LE7 1PF

Responsible individual: Post vacant

Registered manager: Post vacant

Inspectors

Jennie Christopher, Social Care Regulatory Inspector
Sheniz Hudaverdi, Social Care Regulatory Inspector

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