

2692638

Registered provider: Compass Children's Homes Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home registered with Ofsted in October 2022. A private provider owns and manages this home. It provides care for up to five children with difficulties in managing their emotions and behaviour.

The manager has been registered with Ofsted since April 2024.

There were two children living at the home at the time of the inspection.

Inspection date: 3 December 2025.

This monitoring visit

Serious and widespread concerns regarding the care and protection of children were identified during an assurance inspection of the home on 22 October 2025. This subsequent inspection was carried out to ensure that the provider had taken appropriate action and was complying with the requirements set to address those concerns.

The provider has made notable improvements in the safeguarding arrangements and the overall care provided to children. Of the six requirements set during the previous inspection, five have been met, demonstrating progress in addressing the identified concerns.

At the time of the inspection, the registered manager was not present, and the home was being overseen by an interim manager alongside the responsible individual. Staff say that there have been positive changes since the interim manager's arrival, including improved supervision, clearer safeguarding responsibilities and a more consistent approach to care. Staff also described an increase in staff morale.

Managers have made safeguarding a central focus of supervision. This improved frequency and quality of supervision has strengthened staff knowledge and practice. This has been further supported through additional training and regular team meetings. Children's files have been reviewed and updated, including a full review of risk assessments. Staff have completed targeted risk assessment training. This has enhanced their understanding of how risks are recorded, updated and linked to strategies that help to safeguard children.

There have been no allegations against staff since the last inspection. Staff are now clearer about the steps required should an allegation occur. Additional measures have been introduced to strengthen management oversight, with the responsible individual reviewing past allegations and identifying areas for improvement.

The quality of notifications and information provided to Ofsted has also improved. While the majority have been received in good time, there was still a delay in three of the notifications completed.

There are shortfalls in the registered manager's review of a safeguarding incident. This had already been recognised by the responsible individual, who acted promptly to escalate concerns to the child's social worker, ensuring that appropriate follow-up action was taken.

Significant improvements have been made to the home's physical environment. Previous maintenance issues, including holes in walls, damaged doors and broken furniture, have been repaired or replaced. Most areas have been repainted in warm colours, and carpets have been replaced. Staff have involved the children in redecorating their bedrooms, and plans are in place to help them maintain these to a good standard. Office arrangements have also improved. For example, the medication cupboard has been moved to a more secure location. These changes have created a cleaner, safer and more homely environment, which children and staff report has had a positive effect on their sense of pride in the home.

Since the last inspection, one child has left the home. Although this was an unplanned move, staff took steps to ensure a positive ending by visiting the child after the move, taking them out for dinner and providing a goodbye gift. A disruption review identified lessons to be learned, particularly around setting boundaries earlier. This reflective approach is supporting managers to strengthen future placement planning.

Since the last visit, other children have made progress, supported by clearer boundaries and routines. One child now engages more with staff and has re-engaged with tuition. Another child spoke positively about the clearer rules and expectations, saying that these were needed. This child has also had fewer missing-from-home incidents, attributing the change to them feeling more listened to. Both children reported feeling happier in the home because of these recent changes.

Managers have strengthened communication with professionals by introducing weekly reports and providing timely updates following incidents. Families and professionals report improvements in how staff work with them and in the quality of care provided to children. Although these changes are recent, they have already observed areas in which children are making progress.

Recent inspection

Inspection date	Inspection type	Inspection judgement
24/06/2025	Full	Good
07/05/2024	Full	Good
04/07/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. A notification made under this regulation— must include details of— the matter; the other persons, bodies or organisations (if any) who or which have been notified; and any actions taken by the registered person as a result of the matter; must be made or confirmed in writing. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))	12 December 2025

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2692638

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Compass Community Ltd, 3 Rayns Way, Syston, Leicester LE7 1PF

Responsible individual: Zoe Milton

Registered manager: Grant Hawkins

Inspector

Kerry Howarth, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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