

2691579

Registered provider: Tutelage Care Hatley Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run home provides care for up to 2 children with social and emotional difficulties.

At the time of the inspection, one child was living in the home.

The home registered with Ofsted on 18 July 2022.

Inspection dates: 17 and 18 February 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 15 January 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/01/2025	Full	Good
21/02/2024	Full	Good
14/03/2023	Full	Good
30/11/2022	Full	Inadequate

Inspection judgements

Overall experiences and progress of children and young people: good

Children are cared for by warm, nurturing and enthusiastic staff who understand them well. Staff adhere to children's individual plans, which help to guide the good progress that children make. Staff create an environment in which children who come to live in the home begin to develop relationships that enable them to express how they feel.

Staff and leaders gain children's views in different ways. Children know how to raise a concern, and they are provided with opportunities to talk about what they like and what is important to them.

Staff consistently support and encourage children to enjoy the activities on offer and to make progress in their education. The registered manager and staff help children to understand the importance of education with sensitivity, care and patience. They work effectively with external professionals to support children who are not currently in education.

Staff support children with their health and wellbeing and they help children to understand the importance of looking after themselves. Children learn about healthy relationships as part of their preparation for independence, and they develop self-awareness and confidence.

Children enjoy a range of experiences in the home and in the community, including trampolining, shopping trips and going to the cinema. These activities support their social and emotional wellbeing. The registered manager and staff have also travelled abroad with the children, enhancing the children's awareness of other cultures.

How well children and young people are helped and protected: good

The registered manager and leaders demonstrate safer recruitment of staff in the home, to ensure that the children are cared for by suitable people.

Staff have a good awareness of how to safeguard the children effectively. They understand the factors that may trigger challenging behaviours. Careful planning and preparation mitigate further risk for children. The registered manager and staff work in collaboration with the local authority to discuss safety plans, helping to protect the children.

Staff understand the protocol when children go missing from the home. Local procedures are adhered to by staff to ensure children's safety. Staff are proactive and consider various measures to help protect children in the home and in the community.

Staff provide regular key-work sessions for children; these meetings help the children to develop an understanding of how to keep themselves safe. However, records of key-work

sessions are not routinely reviewed by the manager, in particular following significant events.

The effectiveness of leaders and managers: good

The registered manager demonstrates an open and caring presence for children and staff. They know the children well and are able to build trusting relationships with them.

A culture of high expectations and a clear vision from the registered manager support the morale among the staff team.

Leaders support the registered manager and appropriate audit systems are in place. The registered manager is clear about the areas for development within the home, using analysis, reflection and learning to help to close gaps and enhance practice overall.

The registered manager applies professional curiosity and advocates for children with external professionals when necessary. This positive collaborative working helps to improve children's progress and experiences.

Mandatory and specialist training enables staff to develop skills and awareness to care for and safeguard children effectively. Staff receive regular supervision which supports and acknowledges individual practice; identified areas for development help to improve and maintain practice in the home.

What does the children's home need to do to improve?

Recommendations

- The registered person should oversee the welfare of the children in their care through observation and engagement with each child, the home's staff, each child's family/carers, where appropriate, and professionals involved in the care or protection of each child. In particular, this includes oversight of key-work sessions. ('Guide to the Children's Homes Regulations, including the quality standards', page 54, paragraph 10.23)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2691579

Provision sub-type: Children's home

Registered provider: Tutelage Care Hatley Ltd

Registered provider address: 33 Roebuck Road, Hainault Business Park, Ilford IG6 3TZ

Responsible individual: Umer Ahmed

Registered manager: Breyarnna Benjamin

Inspector

Andrea Ulett, Social Care Inspector

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