

2691027

Registered provider: Natural Nurture Children's Home Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care for up to three children who have been affected by adverse childhood experiences that have led to associated trauma and complex behaviours.

The home is privately owned and forms part of a small social care organisation.

The registered manager left their post in May 2024, this remains vacant.

No children were living in the home at the time of the inspection.

Inspection date: 4 September 2024

This monitoring visit

A serious incident at the home put the safety and wellbeing of the children at significant risk. Due to the nature of this incident the risks cannot be reduced and therefore it is not safe for children to remain living at this home. As a result, Ofsted issued a notice of suspension to prevent any children living at the home.

The purpose of this monitoring visit was to review the provider's adherence to the suspension notice.

On arrival to the home, the property was clearly empty. The responsible individual did not respond to email communication or phone calls from the inspector. The inspector, therefore, concluded that no children are living in the home in compliance with the suspension notice.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/05/2024	Full	Requires improvement to be good
05/03/2024	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1) (2)(a)(i)(ii)(v)) In particular, ensure that all risks are adequately assessed and that risk assessments include robust strategies to help keep children safe, which staff follow. In addition, ensure that staff undertake work with children which helps them to keep themselves safe online.	28 June 2024
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to—	28 June 2024

use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h)) In particular, ensure that children's records are reviewed and updated regularly and that monitoring and reviewing systems are in place to make continuous improvements. This requirement was made at the last inspection and is restated.	
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background. (Regulation 6 (1)(a)(b) (2)(a)(b)(iv)) In particular, ensure that staff develop plans which are aspirational and support children's independence and learning.	28 June 2024
The registered person must keep the behaviour management policy under review and, where appropriate, revise it. The registered person must ensure that— the effectiveness and any consequences of the use of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—	28 June 2024

has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(vii)(viii)(b)(i)(ii)(c)) In particular, ensure that consequences are recorded and that those consequences are reviewed to check the effectiveness and to ensure any measures applied are proportionate. This requirement was made at the last inspection and is restated.	
The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (3)) In particular, ensure that when external complaints are received appropriate actions are taken and recorded in response to them. This requirement was made at the last inspection and is restated.	28 June 2024
The registered person must ensure that all employees— have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(c))	28 June 2024

*These requirements are subject of a compliance notice.

Recommendations

- The registered person should ensure the home environment is homely, welcoming and well maintained. In particular, the manager needs to ensure that repairs are carried out, bathrooms have window coverings and children's bedrooms are homely. This recommendation was made at the last inspection and is restated. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)
- The registered person should ensure that they maintain good employment practice. They must ensure that the recruitment of staff minimises potential risks to children. Specifically, that the registered person checks the safer recruitment of

agency staff prior to them starting at the home. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2691027

Provision sub-type: Children's home

Responsible individual: Lydia Mais

Registered manager: Post vacant

Inspector

Marianne Grandfield, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

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