

2687918

Registered provider: London Borough of Haringey

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This local authority children's home offers assessment and care for up to six children with emotional and/or social difficulties, as well as children with learning disabilities. Placement assessments for the children typically range from six to 12 months.

No children lived at the home from August 2024 until November 2024. At the time of the inspection, three children were living at the home.

The home and the manager registered with Ofsted in November 2022.

Inspection dates: 4 and 5 February 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 3 October 2023

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/10/2023	Full	Requires improvement to be good

Inspection judgements

Overall experiences and progress of children and young people: good

Children make good progress at the home. They receive high-quality care that is tailored to their individual needs. Staff understand children's needs well. One child mentioned that all the staff are great, and they get along with everyone.

Staff ensure that children have access to education. When issues arise with school, the manager works proactively with the virtual school team and other education practitioners to create plans that help children to overcome any barriers that affect their learning.

The home is developing a therapeutic approach to support children to better understand their life journeys and to promote their emotional well-being.

Staff promote children's health by helping them access a range of health services. For instance, children are registered with local health agencies and attend appointments in line with their care plans.

Children with additional needs receive specialist support through one-to-one care.

Since the last inspection, there have been improvements in the home's presentation, making it a more child-centred, warm and comfortable environment.

Children's views are listened to and valued. The children enjoy taking part in meetings and key-work sessions. They decide on the activities they want to engage in, and staff support them in enjoying their free time while living at the home.

How well children and young people are helped and protected: good

During the summer, there was a serious incident. As part of the inspection, the management of the incident was reviewed. This review found that records of the incident were not sufficiently detailed.

Staff have received additional training to help them to better understand how to support children and to ensure their safety. This training has been reflective, helping staff gain a better understanding of risk and risk minimisation.

When children go missing from the home, staff respond appropriately by following missing protocols and escalating concerns to the children's local authority and the police.

Staff hold regular key-work sessions that are aimed at supporting children to understand their vulnerabilities. These sessions are carried out with thoughtfulness and empathy.

Staff help children understand the expectations of the home. While physical interventions are rarely used, the records of these interventions are not always detailed enough to meet regulatory requirements.

The effectiveness of leaders and managers: good

The manager uses a comprehensive monitoring tool to help them to oversee the day-to-day running of the service. This provides them with a clear overview of the children's care and progress and helps them to ensure that policies and documents stay current.

The workforce development plan does not clearly outline the service structure or any future development for the staff team and service.

The manager maintains strong relationships with the senior leadership team and receives regular support. They are motivated and enthusiastic about providing high-quality care for the children and are knowledgeable about their evolving needs.

Staff receive regular supervision. Supervision sessions are an opportunity for case discussions and reflective learning. Annual appraisals are planned in line with the local authority's programme.

Feedback from professionals and families is positive. The manager maintains good communication with the professional network and provides regular updates on the children's care as needed.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and (Regulation 35 (3)(ii)(iii)(iv)(v)(b)(i)(ii)) In particular, the registered person should have a clear record of all the elements of the incident with management oversight.	31 March 2025
In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;	31 March 2025

help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (2)(a)(i)(ii)(iii)(iv)(v)(vi)(b))	
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Recommendation

- The registered person should have a workforce strategy that records the training and continuing professional development needs and achievements of those employed in the home – including the home's manager. Such a strategy should include timescales for achieving induction, mandatory qualifications and training plus commitments to continuing professional development and the procedures for supervision (see regulations 34 and 35). They should ensure that staff can access appropriate facilities and resources to support this paragraph. ('Guide to the Children's Home Regulations, including the quality standards 10.9, page 44)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2687918

Provision sub-type: Children's home

Registered provider: London Borough of Haringey

Registered provider address: Civic Centre, High Road, Wood Green, London N22 8LE

Responsible individual:

Registered manager: Hasibe Flannery

Inspectors

Helen Daniel, Social Care Inspector

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