

2686855

Registered provider: J24 Resourcing Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and operated by a private organisation. It provides care for up to 3 children who may experience social and emotional difficulties.

At the time of this inspection, one child was living in the home.

There has been no registered manager since April 2026.

Inspection dates: 2 and 3 June 2026

Overall experiences and progress of children and young people, taking into account

requires improvement to be good

How well children and young people are helped and protected

requires improvement to be good

The effectiveness of leaders and managers

requires improvement to be good

The children's home is not yet delivering good help and care for children and young people. However, there are no serious or widespread failures that result in their welfare not being safeguarded or promoted.

Date of last inspection: 3 December 2025

Overall judgement at last inspection: inadequate

Enforcement action since last inspection:

The home was judged inadequate at the full inspection on 3 and 4 December 2025. Ofsted reissued a notice restricting accommodation at this inspection. At a monitoring visit in January 2026, the notice restricting accommodation was lifted.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/12/2025	Full	Inadequate
09/09/2025	Full	Inadequate
30/04/2024	Full	Requires improvement to be good
06/06/2023	Full	Requires improvement to be good

Summary of findings

The child is not yet receiving consistently good care. The child reports not having positive relationships with staff. Leaders and managers do not have consistent oversight of incidents and records. This limits staff development and negatively impacts the care provided to the child. Staff do not receive reflective support or supervision. They do not ensure that the child is prepared for their future. The child's identity needs are not sufficiently promoted. As a result, the child's progress and experiences are limited.

Inspection judgements

Overall experiences and progress of children and young people: requires improvement to be good

Overall, the experience and progress of children require improvement to be good due to shortfalls in the protection of children and the leadership and management of the home.

Staff do not maintain the home. The home is clean; however, there is damaged furniture in the bedroom. The child said that the neighbour looks in through their window, which affects privacy, and there are ants in the child's bathroom. The child does not have positive relationships with staff, stating they do not feel heard or cared for. An advocate has been offered to the child; this has been declined. Records evidence that the offer of advocacy continues to be made.

Staff do not consistently support the child with their health. Appointments are made but not attended. Staff do not identify barriers to attending appointments. When there are issues with substance misuse, staff do not always manage them effectively. Conversations take place with the child, but they are limited.

Staff ensure that the child engages in education. The child has strong aspirations and has progressed with their learning. Staff do not support the child with their independence. They do not have access to the child's pathway plan. The manager has developed their own plan. This lacks detail on how the child is supported to develop independence skills.

Staff do not support the child in managing or understanding their emotions. Follow-up discussions after incidents are brief. Staff do not use curiosity to understand the wider effect of the incidents and the support required. The one-to-one sessions are not in depth and do not reflect the child's voice. Staff do not use the preferred model of care in practice, and it is not reflected in recordings.

Staff encourage the child to spend time with their family. There is little advocacy from staff in relation to how important relationships with family members are to the child. There are some missed opportunities to build a rapport with some family members.

How well children and young people are helped and protected: requires improvement to be good

Staff have some understanding of the risks faced by the child. The child is not consistently supported by staff to build their knowledge and resilience in managing risks.

Risk assessments are in place. The child's history and level of risk are detailed in the risk assessment. Staff do not always update risk assessments following incidents and do not detail how risks can be reduced. Recordings during incidents are detailed and evidence actions taken by staff. The location risk assessment does not identify the risks in the local area and how they should be managed.

There has been a reduction in missing-from-home episodes. Staff update the relevant professionals when the child goes missing. Return home interviews are not always carried out with the child. This is a missed opportunity to understand why the child goes missing from home.

Staff do not always support the child with their behaviour; however, they remain calm during incidents. There are limited conversations to address unwanted behaviour and how it affects the child and others. Serious incidents are not always notified to Ofsted in line with regulations. This restricts the regulator's ability to monitor and evaluate how well children are safeguarded.

Staff work effectively with other professionals involved in the child's life. Specialist services are accessed in relation to the child's specific needs. The child does not engage with these services.

The effectiveness of leaders and managers: requires improvement to be good

Leadership of the home is unstable. There has been no registered manager since April 2026. An interim manager was in post until May 2026 and did not submit their application to register with Ofsted. This has affected the support available to the staff. A new manager has been in post since 26 May 2026. The new manager has plans to improve oversight, but these are not yet embedded in day-to-day practice.

Managers do not consistently monitor and review the quality of care provided. There has been no quality of care review report submitted to Ofsted since October 2025. Management oversight of incidents and concerns is inconsistent. Areas for development are not identified in a timely manner. Progress made by children is not yet monitored effectively by managers or staff.

Staff do not receive regular, practice-related professional supervision. Where there are clear support needs, these are not set out in detail, and no plans are put in place to address them. Team meetings are held regularly; however, staff are not encouraged to reflect on their practice. Managers identify areas where there are shortfalls in practice but do not outline how these will be addressed. This limits the effective review and progress of these areas for development.

Training for staff does not always consider the specific needs of children living in the home. Some staff members have not received refresher training to support their understanding of children's needs. There are 2 members of staff who have not attained the relevant qualification within the required time frame.

The home is regularly reviewed by an independent visitor. However, the independent visitor does not always seek the views of children, people who are important to children and professionals in line with regulatory requirements.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; take effective action whenever there is a serious concern about a child's welfare; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(vi)(b)) In particular, the registered person must ensure that children's individual risk assessments are relevant to their needs and that staff consistently follow them.	30 July 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare.	30 July 2026

In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home’s statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f)(h)) In particular, the registered person must have effective oversight of the quality of care provided to children so they can identify areas of concern and respond with clear and measurable actions. This specifically relates to embedding monitoring systems and capturing children’s progress effectively. The registered person must ensure that all staff receive regular, practice-related supervision where clear targets are set and reviewed. The registered person must also ensure that staff training is up to date and considers children’s individual needs. This requirement was raised at the last 4 inspections and has been restated.	
The care planning standard is that children— receive effectively planned care in or through the children’s home; and In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— manage and review the placement of each child in the home; and	30 July 2026

plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; (Regulation 14 (1)(a) (2)(b)(ii)(iii)) In particular, the registered person must ensure that there are clear plans for children's future independence. This requirement was raised at the last 2 inspections and has been restated.	
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The requirements are that— the individual has the appropriate experience, qualification and skills for the work that the individual is to perform; For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or The relevant date is— in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home. (Regulation 32 (1) (3)(b) (4)(a) (5)(a)) This requirement was raised at the last 2 inspections and has been restated.	30 July 2026
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e)) This requirement was raised at the last 2 inspections and has been restated.	30 July 2026
When the independent person is carrying out a visit, the registered person must help the independent person—	30 July 2026

if they consent, to interview in private such of the children, their parents, relatives and persons working at the home as the independent person requires; and to inspect the premises of the home and such of the home's records (except for a child's case records, unless the child and the child's placing authority consent) as the independent person requires. The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (2)(a)(b) (4)(a)(b)) In particular, the registered person must ensure that the views of children, parents, carers and professionals are sought by the independent visitor. This requirement was raised at the last inspection and has been restated.	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report").	30 July 2026

The registered person must—

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.

(Regulation 45 (1) (2)(a)(b)(c) (4)(a) (5))

In particular, the registered person must carry out a quality of care review and submit the report to Ofsted.

This requirement was raised at the last inspection and has been restated.

Recommendations

- The registered person should ensure that any issues with the home environment are addressed without delay. ('Guide to the Children's Homes Regulations, including the quality standards', page 14, paragraph 3.3)
- The registered person should ensure that staff develop positive relationships with children to ensure that the care provided is supportive and helps them make progress. ('Guide to the Children's Homes Regulations, including the quality standards', page 39, paragraph 8.10)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2686855

Provision sub-type: Children's home

Registered provider: J24 Resourcing Ltd

Registered provider address: Unit 3, Burley House, Rowditch Place, Derby DE22 3LR

Responsible individual: Irene Mutinda

Registered manager: Post vacant

Inspectors

Kathryn Hurley, Social Care Inspector
Hannah Shoreson, Social Care Inspector

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