

2685250

Registered provider: Pure Care Homes Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. The provider's statement of purpose states that staff provide care for up to three children with emotional and social difficulties. At the time of the inspection, there were three children living in the home.

The manager registered with Ofsted in November 2023.

Inspection dates: 17 and 18 December 2024

Overall experiences and progress of children and young people, taking into account	requires improvement to be good
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How well children and young people are helped and protected	requires improvement to be good
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The effectiveness of leaders and managers	requires improvement to be good
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The children's home is not yet delivering good help and care for children and young people. However, there are no serious or widespread failures that result in their welfare not being safeguarded or promoted.

Date of last inspection: 8 August 2023

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/08/2023	Full	Good
01/11/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: requires improvement to be good

Although children have made progress, there has been a period of instability in the home. Eleven new staff members have been recruited and nine staff members have left since the last inspection. This has impacted children's overall experiences as they have not always received consistency and continuity of care.

Children who have moved out have been provided with practical and emotional support. One social worker describes this as 'carefully considered planning' with 'regular check ins'. Consideration is also given to how the staff can help children to settle when they move in.

Children have access to health services to promote their health and well-being. Staff work with health agencies, such as the child and adolescent mental health services. Additionally, therapeutic input is available for children from the in-house therapy team. This has supported children to make progress in respect of their emotional well-being. One child said, 'The [therapist] helps me talk in a safe space.'

Children's educational attendance is sporadic. One child is currently not in education, employment or training. Staff have explored alternative provisions when mainstream education has not been in the best interest of the child. If children are not receiving education, staff actively work with the education provider to support reintegration.

Positive experiences outside of the home are provided to children. Children are given the opportunity to engage in a range of activities. For example, one child has been on a holiday abroad with staff.

Children are supported to see their family and other important people in their lives. When appropriate, staff ensure that children's parents remain involved in the decisions relating to their care. One parent said, 'I have a great relationship with them [staff].'

How well children and young people are helped and protected: requires improvement to be good

There is not yet a strong ethos of a safeguarding culture embedded in the staff team. However, the manager is working to develop this.

There have been occasions where negative language has been used by staff. Although this has not always been directed at children, it does not provide children with appropriate role modelling

There are detailed risk assessments in place for each child. There are individual child behaviour management plans, which detail clear de-escalation techniques for staff to utilise. However, these are not routinely being followed by staff.

Safer recruitment processes are in place. However, there have been several referrals made to the local authority designated officer in relation to poor practice. There is appropriate management oversight of disclosures, incidents and allegations. The manager works with other professionals to ensure that the correct action is taken to safeguard children.

Children have been supported through significant events in their lives. This has included detailed safety plans and the mapping of services available for them to access. When children have not felt able to access services, resources have been gathered for the staff team to carry out work with the child instead.

Children have built some positive relationships with core staff members. However, there have been significant changes within the staff team. This has impacted children's ability to create and sustain secure relationships. Furthermore, this limits their ability to identify someone who they can share any concerns with.

The effectiveness of leaders and managers: requires improvement to be good

The manager is suitably qualified and experienced. She is now supported by a deputy manager. The manager and deputy are transparent about current concerns and, together, are committed to improving children's experiences.

The manager is therapeutic in nature and is keen for this to be embedded in staff practice. There is a detailed development plan that has been created to address staff practice issues. This includes working alongside the provider's therapeutic team to deliver a tailored training programme to all staff. However, this work has not yet been completed.

Staff report that the operation of the home has improved since the manager has been in post. One staff member said, 'Things are 1000 times better.' Staff report that they feel supported by the management team. However, there continue to be ongoing difficulties with retaining staff. This impacts on the consistency and continuity of care for children.

The manager has introduced a new supervision and probation process. This incorporates children's views of staff practice. Additionally, policies and procedures are discussed together, to improve staff's understanding of safeguarding.

The manager ensures that she has appropriate monitoring systems in place to improve the quality of care for children. For example, the quality of care report identifies any shortfalls and details a clear plan to support staff development.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff work as a team where appropriate; ensure that the home's workforce provides continuity of care to each child. (Regulation 13 (1)(a)(b) (2)(b)(e)) This relates specifically to the registered person ensuring that the staff team provides consistent and high-quality care. Additionally, this relates to the registered person ensuring that there is continuity of care for children.	31 January 2025
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1) (2)(a)(i)(v))	31 January 2025

This relates specifically to the registered person ensuring that staff follow the child's plans and risk assessments, so children are not placed at risk.

Additionally, this relates to staff being aware of their safeguarding responsibilities.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2685250

Provision sub-type: Children's home

Registered provider: Pure Care Homes Limited

Registered provider address: Suite 3, 212 Washway Road, Sale, Greater Manchester M33 6RN

Responsible individual: Stuart Roberts

Registered manager: Catherine Laws

Inspectors

Kitty Wiper, Social Care Inspector
Anthony Kyem, Social Care Inspector

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