

2675155

Registered provider: Seva Childcare Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care for up to four children with learning disabilities.

The home and manager registered with Ofsted in July 2022.

There were three children living at the home at the time of the inspection.

Inspection dates: 14 and 15 February 2023

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

Children living in this home make notable progress from their starting points, for example, both children are achieving well in their learning.

Care planning is good. Children are well prepared for moving into and on from the home. Before moving to the home, children are introduced to staff. Additionally, children often visit the home during the planning stage.

Children's views are listened to. Their views, wishes and feelings are gathered in a variety of ways, including house meetings and regular discussions with their key workers and the manager. Children's complaints and concerns are responded to swiftly by the manager, who ensures that they are informed and understand the outcome and actions taken. As a result, children feel valued and have positive relationships with the manager and staff.

Children have access to a wide range of activities in the home and the wider community. The variety of activities provided helps the children to build their self-esteem and improve their emotional and physical development.

The children's case records are clear and detailed. Children's care plans are written from the child's perspective. The children feel listened to, and they receive the help that they need.

How well children and young people are helped and protected: good

Staff have undertaken relevant safeguarding training. They rigorously assess and respond to risk. Professionals fed back that the strategies to keep children safe are effective. Incidents of children going missing from home are rare. A police officer said, 'This home does not have a problem with children going missing.'

Children have formed trusting and positive relationships with staff. Staff's knowledge and understanding of the children's needs enhance these working relationships. This helps the children to feel safe and secure.

The manager and staff have regular discussions with children about their lives and their wishes. These focused discussions are helping children to make sense of their backgrounds and manage difficult emotions in a safer way.

Incidents in the home are managed well, and the staff use a range of techniques to de-escalate difficult situations. When physical intervention is necessary, the records are comprehensive and include sufficient information about the incident. There is robust management oversight of incidents, which includes debriefs with staff and children, and this enhances children's safety in the home.

The safeguarding culture in the home can be further enhanced if all visitors, including senior management, sign in and out when they visit the home.

In the main, safeguarding concerns are shared with the appropriate agencies and are managed swiftly in line with statutory guidance. However, on two occasions, although other relevant agencies were informed of child protection concerns, Ofsted was not.

The effectiveness of leaders and managers: good

Leaders and managers are ambitious and have high aspirations for the children. They work collaboratively with the children's professional networks. A mother said, 'Communication with staff is excellent, and my child has made considerable progress.'

Staff say that they feel well supported. They are suitably qualified and undertake relevant training. The manager is proactive by constantly exploring which new training opportunities can add value to develop the staff skill base.

The supervision of staff is thorough. Supervision sessions are reflective, provide staff with support and guidance and consider the needs and progress of each child. The management oversight of the staff's knowledge and development is good.

The home's physical environment is safe for children. However, repair work is not always carried out promptly, and cleaning products are not stored safely. This detracts from a comfortable and homely environment.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(d)) This is in relation to the safe storage of cleaning materials that are hazardous.	4 April 2023
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(e)) This is in relation to notifying Ofsted of child protection concerns.	4 April 2023

Recommendations

- The registered person should ensure that all visitors, including senior managers, sign in and out of the home to further strengthen the safeguarding culture. ('Guide to the Children's Homes Regulations, including the quality standards', page 43, paragraph 9.8)
- The registered person should ensure that for the home to be a nurturing and welcoming environment, they continue to repair all areas of the home's interior promptly, including the children's bedrooms and the home's fittings. ('Guide to

the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2675155

Provision sub-type: Children's home

Registered provider: Seva Childcare Ltd

Registered provider address: 71-75 Shelton Street, London WC2H 9JQ

Responsible individual: Mahesh Kotecha

Registered manager: Alexandru Bontoi

Inspector

Melvin Davies, Social Care Inspector

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