

Compliance action taken for childcare provision

Ref: 2674995/6169975

Date: 26 November 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

We received several concerns between 3 October 2025 and 31 October 2025, that the provider was not meeting requirements relating to staff: child ratios, safety and suitability of premises, environment and equipment, qualifications training support and skills, supervision of staff, paediatric first aid, key person, special educational needs, other legal duties, behaviour management and health.

On 20 November 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 10 December 2025:

- take steps to ensure the premises are safe and suitable for children at all times
- ensure that people looking after children are suitable by implementing robust safer recruitment procedures and take appropriate steps to ensure they have passed any required checks to fulfil their roles
- obtain a reference for any member of staff (including students and volunteers) before they are recruited.
- ensure that any member of staff who has not yet had their suitability confirmed is not left unsupervised with children
- ensure all children have a key person and consistently have someone who is responsible for providing them with effective levels of support, care and education
- implement the Equality Act 2010, with specific regard to ensuring reasonable adjustments are made for children with physical disabilities
- ensure children with special educational needs and/or disabilities (SEND) receive the

support and intervention they require, including working in partnership with parents and making timely referrals to other professionals

- ensure any additional funding received for children, including those with SEND is utilised in a way that helps to meet their needs
- improve partnership with parents and/or carers to ensure staff maintain effective communication with them about their child's development, needs and ways they can continue their child's learning at home
- ensure all staff receive effective coaching, support and training opportunities with an aim to help them be effective in their role
- take steps to improve staff's overall well-being and help them to feel confident and comfortable to raise concerns and issues with leaders that need to be addressed
- ensure all children get daily access to outdoors
- ensure any complaints received are fully investigated and keep records which detail the outcome of them
- maintain effective records to ensure the setting is safe and efficiently managed, and the needs of all children are met
- ensure you keep an accurate written record of accidents or injuries and first aid treatment given.

We will monitor the provider's response to ensure the actions are successfully completed. The provider is still registered with Ofsted.

On 11 December 2025, the provider responded to the actions set. We found that the provider had improved the overall safety and suitability of the premises. In addition, we found that they had improved safer recruitment procedures to ensure staff's suitability is checked. The provider had also obtained references for all staff. They had taken steps to ensure any staff whose suitability has not been confirmed is not left unsupervised with children. Furthermore, all children had a key person who is responsible for providing them with support, care and education. The provider had taken steps to implement the Equality Act 2010 by ensuring reasonable adjustments were made to support children with physical disabilities. In addition, they had taken steps to ensure children with SEND receive intervention and effective support. We found that the provider had developed procedures to review how additional funding is used to meet children's needs. Furthermore, they had improved practice for how they work in partnership with parents. The provider had taken

steps to ensure all staff receive coaching, support and training and to improve staff well-being. All children now have daily access to outdoors. The provider had developed the procedures followed for complaints. They had improved record keeping for accidents. The provider had taken steps to maintain effective records across the setting. Lastly, we found that the provider had improved their practice to ensure all children have access to something to drink.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.