

2674818

Registered provider: Flourish Children's Services Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. It provides care for one child who may experience social and emotional difficulties.

The manager registered with Ofsted in May 2022.

Inspection dates: 14 and 15 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 3 December 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/12/2024	Full	Good
29/08/2023	Full	Good
01/11/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The child has remained living at the home since the last inspection. Staff provide the child with structure, boundaries and consistent nurturing care to meet their individual needs. The child benefits from positive relationships with staff and has a good sense of stability, with this being the home that the child has spent the longest amount of time living in.

The child makes steady progress with their education. They attend educational settings that are tailored to their specific needs. The child is supported by the manager and staff, who have a strong collaborative relationship with school professionals.

The child's health is promoted, and staff have a good understanding of their individual health needs. The child sometimes struggles to attend their health appointments, but staff work tirelessly to encourage and inform the child of the benefits of them having their health needs met. The manager has advocated for specialist health services to become involved and undertake specific assessments of the child to ensure that they can access the correct level of therapeutic services to improve their day-to-day lives.

The child takes part in a range of activities that they have an interest in. They enjoy ice skating, shopping, walking and attending a gym. Staff write about the child's experiences with pride and compassion.

The child's voice is heard, and they are encouraged to share their wishes and feelings, and these are captured in a variety of ways by staff.

Staff build positive relationships with the child's family and support the child to spend time with their families, in line with their plans.

The child is learning independent living skills, which will equip them with skills and knowledge that they will need to successfully live independently in the future. Staff provide information to the child, which will guide them with the day-to-day challenges that living independently brings, such as how to change a light bulb or how to report a gas leak.

Staff have created a warm, inviting home that feels like a family home, with photos of the child and staff displayed on walls.

How well children and young people are helped and protected: good

The child is kept safer by staff who know them well and understand the child's risks and vulnerabilities. Staff have received safeguarding training that is specific to the child's needs. Additionally, the child has a good understanding of what the staff are worried about.

The child does not go missing from the home, but if they did there are clear plans, which staff will find easy to follow.

Having a stable staff team allows them to know the child well. Staff understand the child's needs and risks and are dynamic at resolving conflict when it occurs. There is a clear emphasis on working therapeutically with the child, and repairing relationships is a clear focus to instil a calm nurturing environment at the home.

Staff have excellent distraction techniques. Their knowledge of the child means that they notice subtle changes in their behaviour. Staff are skilled at recognising the early signs of distress so that they can quickly intervene, with only one occasion when the child was held to keep them safe.

Allegations are rarely made. These are thoroughly investigated, and the child has been supported throughout this time. Staff help the child to understand about appropriate relationships with others. They sensitively help the child to understand a range of boundaries and behavioural expectations.

One professional reported that the child is safer through living at the home. Also, that communication is very good and the child's happiness and safety is paramount. The professional said, 'Staff respond exceptionally well to difficult incidents, and I am so pleased that this is the most settled [name of child] has ever been.'

The effectiveness of leaders and managers: outstanding

Staff feel supported by the aspirational manager. One member of staff said, 'The manager is a strong and approachable leader who brings out the best in the team. Her knowledge, professionalism and genuine care for both staff and the child creates a stable and positive atmosphere in the home. She leads by example and is always there to support and guide us, which helps us do our jobs to the best of our abilities.'

The manager is child centred in her approach to providing care for both the child and staff. This results in the child living in a nurturing, warm and homely environment so that they can make progress and flourish. Staff have access to an array of training, which is tailored to the child's individual needs. The training is kept up to date, and the manager is always considering what new training skills would benefit the staff and child.

Monitoring and auditing systems are effective. These systems enable the manager to ensure that staff provide a consistently excellent quality of care to the child. Staff meet regularly with the manager for reflective supervision sessions. Weekly sessions are offered to staff during difficult periods. Furthermore, staff have regular reflective team meetings.

The home has a stable staff team, and the manager adheres to safer recruitment procedures when recruiting new staff, ensuring that they are safe and suitable to work in the home. Staff are enrolled on the relevant qualification as soon as they have passed

their probationary period, and their progress is regularly monitored to ensure that they attain the qualification within the necessary time frame.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2674818

Provision sub-type: Children's home

Registered provider: Flourish Children's Services Ltd

Registered provider address: Flourish Children's Services Limited, 96 Blacker Road, Birkby, Huddersfield HD1 5HN

Responsible individual: Faryal Mohammed

Registered manager: Rebecca Rickett

Inspector

Angela Ross, Social Care Inspector

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