

2673338

Theracare Homes Limited

Monitoring visit

Information about this children's home

The home is operated by a private company. It currently provides care and accommodation for up to two children irrespective of gender.

The manager registered with Ofsted in April 2022.

Inspection date: 13 September 2022

This monitoring visit

This purpose of this visit was to consider the action taken by the provider to meet the steps in the three compliance notices that were served following the previous inspection. The requirements set at the last inspection were not considered at this visit and will be reviewed at the next inspection.

At the time of this visit, one child was being cared for in the home. The inspector was not able to speak with the child during the visit.

The document that contains an assessment of risks is more robust. It includes a risk rating and now has strategies that staff should use to respond to incidents. The progress of risk is tracked monthly and includes a summary of incidents that have occurred during that period. However, the document should clearly show the actual risks and a re-evaluation of the level of risk in order to demonstrate the effectiveness of the strategies in place.

There is one child living in the home and the provider currently has no intention to admit more children. Staff understand the child's risks and needs, and have been provided with additional learning so that they can provide better support.

The process for assessing whether the staff and the home are suitable to care for new children has been improved. Although no new children have been admitted to the home, lessons have been learned since the previous admission so that required information is sought at an early stage. These changes will ensure that children moving in to the home have a more positive experience.

Management oversight has improved. Incidents are reviewed, and team meetings and supervisions are used to reflect on practice and care provided to the child. A review of training has taken place and a training matrix is in place to monitor staff's training needs. The child's needs are supported, and external professional help is available for the child and for staff to get advice on managing behaviour.

Following this visit, a case review was held. A decision was made that the provider has met the steps in the three compliance notices. A full inspection will take place.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/07/2022	Full	Inadequate

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans; seek to secure the input and services required to meet each child's needs; if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans; and seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (a)(b)(c)(d))	11 September 2022
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans;	11 September 2022

understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; understand and develop skills to promote the child's well-being. (Regulation 10 (1)(a)(b) (2)(a)(i)(ii)(iv))	
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the effectiveness and any consequences of the use of the measure; and within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate. (Regulation 35 (1)(a)(b) (3)(a)(vii)(b)(i)(ii)) In particular, review consequences to ensure that those given are proportionate, effective and in line with the children's needs and level of understanding.	11 September 2022
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and	11 September 2022

are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c))	
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child — is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))	11 September 2022

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2673338

Provision sub-type: Children's home

Registered provider: Theracare Homes Limited

Registered provider address: 10 Ambassador Place, Stockport Road, Altrincham, Cheshire WA15 8DB

Responsible individual: Simon Haddrell

Registered manager: Luke Tempest

Inspector

Mark Broomhead, Social Care Inspector

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