

2672801

Registered provider: Madiba Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for up to 5 children. These children may experience social and emotional difficulties. They may also have learning disabilities.

At the time of the inspection, 5 children were living in the home. All 5 children were seen and 2 were spoken with.

The manager registered with Ofsted in July 2025.

Inspection date: 10 December 2025

Date of last inspection: 1 October 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

This assurance inspection was conducted in response to the responsible individual sending a safeguarding notification to Ofsted. The information revealed concerns associated with the use of physical intervention in respect of one incident involving a child. The scope of the visit was to determine whether there were widespread concerns associated with the use of physical intervention.

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection. However, the police and social care are conducting an investigation into one incident concerning the use of physical intervention with a child. Leaders and managers are cooperating with the investigation.

The 2 children who were spoken with say that they have good relationships with staff and that they feel safe in the home. Indeed, staff embrace opportunities to have fun and laughter with children. This has created a relaxed home environment where all children have built meaningful relationships with one another and the staff.

There is no clear strategy to acknowledge that staff, for whatever reason, may be temporarily absent from the home. Therefore, leaders and managers overlook the importance of sharing enough information with staff and children to address any uncertainty or unnecessary anxiety.

Although significant information concerning the children's welfare is shared with professionals, including Ofsted, important context is not always apparent. Consequently, external agencies are challenged in their ability to effectively evaluate the manager's response to the incident.

The manager is making commendable efforts to ensure that the children's written records are written with love and care. However, the strategy to enable this has had unintended consequences as it has created a significant backlog of pending electronic records. Consequently, the children's written records are not live documents. As a result, this diminishes the manager's efforts to create a transparent home environment.

The manager oversees all incidents where the use of physical intervention is used with children. Leaders and managers take necessary steps if and when learning or poor practice is identified in this area of the children's care. However, in one instance, a child's risk assessment did not offer staff enough guidance on credible alternative strategies that will better support the child when they are in a state of distress.

Due to the scope of the assurance inspection, all requirements raised in the last full inspection have been carried forward. In respect of the requirement under regulation 13, this has been updated and added to. The recommendation raised

from the last inspection relating to children having access to appropriate advocacy has also been carried forward.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/10/2025	Full	Good
09/10/2024	Full	Outstanding
13/12/2023	Full	Outstanding
16/08/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans; seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (a)(d)) In particular, the registered person must ensure children's key care and education documents are obtained from the local authority and update children's professionals with the relevant plans.	15 January 2026
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background;	15 January 2026

provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6 (1)(a)(b) (2)(b)(vi)(vii)) In particular, the registered person must ensure that repairs to the home are completed in a timely manner and that children are supported to understand their culture and identity in line with their needs, age and development.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff work as a team where appropriate; ensure that the home's workforce provides continuity of care to each child; demonstrate that practice in the home is informed and improved by taking into account and acting on— feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(b)(e)(g)(ii)(h)) In particular, managing the narrative when staff are not working in the home, for whatever period, to avoid unnecessary uncertainty for staff and the children. Additionally, ensure that relevant context and the manager's action plan is provided in reports about significant incidents involving children and that internal auditing of written records does not hinder the transparency of the children's written records.	15 January 2026
The registered person must ensure that all employees—	15 January 2026

receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))	
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Recommendations

- The registered person should ensure that all children have access to appropriate advocacy support, and where possible this should be provided by a person whom the child chooses. Looked-after children are entitled to an independent advocate to advise them and ensure they have the support needed to express their views, wishes and feelings about their care and lives. ('Guide to the Children's Homes Regulations, including the quality standards', page 23, paragraph 4.16)
- The registered person should ensure that they continually and actively assess the risks to each child and the arrangements in place to protect them. Where there are safeguarding concerns for a child, their placement plan, agreed between the home and their placing authority, must include details of the steps the home will take to manage any assessed risks on a day-to-day basis. ('Guide to the Children's Homes Regulations, including the quality standards', page 42, paragraph 9.5)

Children's home details

Unique reference number: 2672801

Provision sub-type: Children's home

Registered provider: Madiba Limited

Registered provider address: One City West, Gelderd Road, Leeds LS12 6NJ

Responsible individual: Amira Burgess

Registered manager: Jake Froom

Inspector

Steve Guirey, Social Care Inspector

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