

2672782

Registered provider: Doonamis Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private company and provides care for up to three children. It provides emergency, short-term and long-term care for children with social and emotional difficulties.

The manager has applied to register with Ofsted.

Inspection dates: 2 and 3 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 30 April 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/04/2024	Full	Good
03/04/2023	Full	Requires improvement to be good
18/01/2023	Full	Inadequate

Inspection judgements

Overall experiences and progress of children and young people: good

Since the last inspection, two children have moved into the home. One child left in a planned way and had a successful move to foster care. Two children were living in the home at the time of the inspection and both were spoken to.

Staff make sure the home is safe and well maintained. The home has undergone some decoration. The kitchen has been fitted with a number of new appliances for the children to use.

Staff work closely with a wide network of professionals. This helps staff to meet the children's physical and emotional health needs. When children are unable to attend appointments as they are struggling with their feelings and emotions, staff ensure that these appointments are quickly re-booked.

Children have made good progress with their education. Both children are in education, and staff offer good levels of support to ensure that children attend and have the right levels of support in place to help them to achieve their potential.

Staff support children to see their families and advocate for them when they are not being listened to outside of the home. One child has been supported to raise concerns about the level of restrictions set by their local authority about family visits and several changes in social worker in a short space of time.

Staff help children with their individual interests. One child is taken to have their nails and eyebrows done on a regular basis. Other children enjoy the gym and fun activities with staff like trips to the beach, trampoline parks and aquariums.

How well children and young people are helped and protected: good

Staff help children to become safer. Episodes of going missing from care have reduced dramatically, as have incidents of physical restraint. Strong attachments with staff help the children talk about their feelings.

Children feel listened to. Staff enable children to express themselves. Children who communicate issues with their identity are treated with acceptance and understanding with good levels of support for them to make safe decisions.

Children who struggle at times with their mental health are well supported by a caring and committed staff team. The staff work well with other professionals to create effective up-to-date care plans and assessments.

When children need extra support, staff act quickly to ensure that this is made available to them. Staff respond positively to changing needs. They show resilience and a sense of calmness when dealing with challenging situations.

When children have raised concerns, leaders have made sure those concerns are taken seriously, no matter how trivial they may appear. Staff ensure that action is taken to help the children feel listened to.

One headteacher said the staff keep them up to date with any significant changes for the child. This means the school is better prepared and able to put in the necessary support to keep the child safe in school. The headteacher said communication is good and they know they can call on staff when the child is in distress.

The effectiveness of leaders and managers: good

The manager is not currently registered with Ofsted. The home has had a change in leadership since the last inspection. The previous manager left the home in April 2025, and a member of staff has returned to the home as manager, having been in the role of deputy at the company's sister home.

The children know the staff well and feel they can turn to leaders should they have any worries. The children also see the responsible individual regularly in the absence of a registered manager. Children feel they have a good relationship with the responsible individual and can go to her for support.

Leaders make sure staff are appropriately skilled and experienced. Staff attend specialist training to help them to understand complex needs, as well as therapeutic models to better connect with the children.

Staff have regular team meetings. Leaders make sure that staff are given a voice, so they can discuss their concerns. Leaders listen to the staff, taking on board new suggestions for better work patterns and extra resources they would like for the children.

Information has been shared effectively with professionals. Leaders keep professionals up to date with changes in management. One social worker said the change has been seamless.

Since the change in leadership, staff supervision has been regular and effective. However, for a significant period of time, staff were not supported to reflect on their practice or be supported with their well-being in a structured way, due to a lack of staff supervision.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that staff have regular and effective supervision to help support their well-being and reflect on their practice. In particular, they should ensure that recent improvements are sustained. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.2)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2672782

Provision sub-type: Children's home

Registered provider: Doonamis Ltd

Registered provider address: 117 Kingfisher Close, Shoeburyness, Southend-On-Sea
SS3 9YB

Responsible individual: Kirandeep Jamwal

Registered manager: Post vacant

Inspector

Dan Williams, Social Care Inspector

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