

2672566

Registered provider: Embrace Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to three children who may experience social and emotional difficulties.

The home was registered with Ofsted in June 2022.

There is no registered manager in the home. The provider's therapeutic lead is managing the home on an interim basis. She is an experienced registered manager.

At the time of this inspection, two children were living at the home.

Inspection date: 25 September 2025

This monitoring visit

Ofsted judged this home as inadequate at the full inspection on 30 and 31 July 2025. Inspectors identified serious concerns in relation to the care and protection of children. Two compliance notices were served, under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard.

The purpose of this monitoring visit was to review the progress and actions taken by the provider to meet the two compliance notices. The inspectors found that the provider has acted to meet the steps in both compliance notices.

Leaders and managers have reviewed and updated children's risk assessments and behaviour management plans. Risk assessments are reflective of children's vulnerabilities and provide clear strategies for staff to follow. The acting manager led a workshop for all core staff which provided clear guidance on how to respond to incidents and support children's individual behaviours.

Supervision sessions have enabled leaders and managers to review staff's learning and knowledge, using case scenarios and discussions. As a result, they are confident

that staff are familiar with the plans in place and understand the risks faced by the children.

Managers have reviewed the company safeguarding and whistle-blowing policies to ensure that these are fit for purpose. Step-by-step flowcharts have been created for the updated policies, which have been shared with the staff team. These flowcharts are accessible to staff to use when required to ensure that there is consistency in response to incidents.

Effective monitoring and review systems are in place. Leader and managers' oversight has improved, and regular audits ensure that identified shortfalls are addressed in a timely manner. Leaders and managers have reviewed serious incidents and have identified areas for development in the staff team. The senior leadership team now meets on a weekly basis to review progress in the home and identify any further areas for learning.

There are vacancies in the staff team and recruitment is ongoing. The provider has used staff from their other homes to cover any staffing shortfalls. The acting manager has worked hard to ensure that staff are known to the children, to provide consistency.

Incidents of bullying have reduced significantly since the last inspection after one child left the home. The acting manager has completed an analysis of bullying incidents, with ongoing direct work for children being completed to educate them further in this area.

The acting manager has developed good working relationships with children's local authority social workers. She has requested all relevant care planning documents for children, which have been received.

Improvements have been made to the home environment, including in overall maintenance and children's access to laundry facilities. However, the issue regarding driveway access to the home has not been fully resolved, therefore the previous requirement under regulation 6 has not been met and is restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/07/2025	Full	Inadequate
20/08/2024	Full	Good
17/04/2024	Full	Inadequate
06/06/2023	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.' The registered person must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— manage and review the placement of each child in the home; and plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; that each child's relevant plans are followed; that the child's placing authority is contacted, and a review of that child's relevant plans is requested, if— the registered person considers that the child is at risk of harm or has concerns that the care provided for the child is inadequate to meet the child's needs; the child is, or has been, persistently absent from the home without permission. (Regulation 14 (1)(a) (2)(a)(b)(ii)(iii)(c)(e)(i)(ii))	30 October 2025
The quality and purpose of care standard is that children receive care from staff who—	30 October 2025

understand the children's home's overall aims and the outcomes it seeks to achieve for children;

use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.

In particular, the standard in paragraph (1) requires the registered person to—

understand and apply the home's statement of purpose;

ensure that staff—

understand and apply the home's statement of purpose;

protect and promote each child's welfare;

help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult;

ensure that the premises used for the purposes of the home are designed and furnished so as to—

meet the needs of each child; and

enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(vi)(c)(i)(ii))

Specifically, the driveway to the home should be repaved to ensure safe access.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2672566

Provision sub-type: Children's home

Registered provider: Embrace Care Ltd

Registered provider address: 116 Duke Street, Liverpool L1 5JW

Responsible individual: Sally Hallwood

Registered manager: Post vacant

Inspector

Carrie Mayes, Social Care Inspector

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