

2672242

Registered provider: Lily Residential Services Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and run by a private provider. The home provides care for up to 2 children with social and emotional needs. At the time of this inspection, one child was living at the home. They were seen and spoken to by the inspector.

The manager registered with Ofsted on 15 May 2024.

Inspection dates: 7 and 8 January 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 12 March 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/03/2025	Full	Good
29/01/2024	Full	Good
11/01/2023	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The child is happy living at the home and sees the staff as part of their family. They feel safe and understand how much the staff care for them and want the best for them. The child has not lived at the home for very long, but staff have already built strong, effective and meaningful relationships with the child. Staff talk about the child with warmth and take pride in the child's achievements. The child said they feel comfortable talking to the staff because staff will listen to them and take care of them.

The child is making good progress. Staff spoke about this passionately, praising the child for how they have responded to their support. The child's needs are understood by staff and are supported by detailed plans which are closely linked to the child's needs, their vulnerabilities and their desired outcomes. This is particularly evident in the development of the child's understanding of risk, especially online risk.

The child's move into the home was well managed. They visited, met several of the staff team and were able to tell staff how they wanted their bedroom to be, which staff arranged for them. Leaders and managers completed a detailed assessment of risk, which included clear information on how risks will be mitigated. Leaders and managers ensured that the child, their family and the social worker were fully involved in the move. The impact of this work is seen in how well the child settled into the home.

Staff support the child to take part in a wide range of activities which are fun and purposeful. They encourage the child to use their skills and talents, as well as developing new interests. The child is attending a college placement on a farm as part of a pre-internship scheme. The child is also looking for a job, and the staff are supporting them to do so.

Staff are working effectively with the child to prepare them for the next stage of their life, living independently. This includes developing life skills such as cooking, budgeting and managing their own health issues and medication. Notably, the child requested to work towards reducing their medication, which the staff supported. Consultation took place with health professionals, which has led to the creation of an effective medication reduction plan.

Since the previous inspection, there has been considerable refurbishment and redecoration in the home. Staff provide the child with a warm, homely environment in which to live and thrive.

Professionals are positive about the progress the child is making, as well as the strength of relationships staff have with the child. This was echoed by the child's parents, who said the child sees staff as part of their family.

How well children and young people are helped and protected: good

The child feels safe and is safe at the home. There has only been one safeguarding concern. This was well managed, including swift referrals to the relevant agencies and professionals as required. These actions helped to keep the child safe.

Staff approach to behaviour management is based on the relationships they build with the child and their understanding of the child's needs and vulnerabilities. Detailed guidance for staff helps them to maintain a consistent approach. There have been no incidents and no use of physical restraint since the last inspection. Good-quality meaningful conversations take place with the child through key-worker sessions about behaviour, vulnerability and positive relationships.

Staff advocate effectively for the child in all aspects of their care but especially around the management of risk. Staff are not risk averse and manage risk well. They also carry out effective work with the child to develop their understanding and management of risk.

All the information required under safer recruitment processes is in place. However, the registered manager is not part of this process and does not have sufficient access to recruitment records to know the regulations are being met. Leaders and managers take swift and effective action when additional information is obtained which has not been disclosed at interview or through references. This helps to protect children.

The effectiveness of leaders and managers: good

Management of the home is robust. The registered manager is experienced and has high expectations of himself and his team to provide children with consistent and good-quality care. Leaders and managers have a good overview and in-depth knowledge of the home. They fully understand the home's strengths and areas for development and have detailed plans in place to address these. The registered manager has created new auditing tools to support his monitoring of the home. This is comprehensive and supports the home's development.

Reflective practice is a strength of the home. This is seen throughout staff supervisions and aids staff development. Lessons learned during a review of the admissions process contributed to this and have been used to improve the process. This had a positive impact on the moving-in arrangements for the child living in the home.

Staff are very child focused. They talk about the child with warmth and care and are proud of the progress the child has made. Staff have built strong relationships with the child and are positive role models. Staff morale is good and staff are committed and enthusiastic about working in the home. They are very positive about the registered manager, finding him approachable, knowledgeable and supportive. Staff receive regular and effective supervision. This enables them to reflect on their work and supports their development.

All new staff go through induction and training. The registered manager has created a comprehensive induction package for new staff to support their arrival and ongoing development. Staff training and development are ongoing as the staff team is relatively new. The registered manager is focused on embedding training in staff's day-to-day practice.

The numbers of staff are sufficient to provide care for the child, who receives one-to-one support. Leaders have carried out lone working risk assessments, but these do not include the assessment of risk for staff still in their probation period. This applies to two members of staff.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure staff training is embedded in practice and that the ongoing development of the team continues. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.11)
- The registered person should ensure risk assessments consider staff still in their probation period who are or will be lone working with children. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)
- The registered person should ensure that recruitment information is readily available and understood so that they know staff are safely employed. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2672242

Provision sub-type: Children's home

Registered provider: Lily Residential Services Ltd

Registered provider address: Spirare Ltd, Mey House, Bridport Road, Poundbury, Dorchester DT1 3QY

Responsible individual:

Registered manager: Steven Varney

Inspector

Wendy Anderson, Social Care Inspector

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