

2671685

Registered provider: Jurita Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run home provides care for up to three children aged between eight and 17 who may experience social and emotional difficulties.

The home and the manager registered with Ofsted on 17 May 2022.

Two children were living at the home at the time of this inspection.

Inspection dates: 30 April and 1 May 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 16 January 2024

Overall judgement at last inspection: inadequate

Enforcement action since last inspection:

A restriction of accommodation notice was issued on 16 January 2024 along with two compliance notices, under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard, of The Children's Homes Regulations (England) 2015.

Following a positive monitoring visit on 6 March 2024, both compliance notices were deemed to be met and the restriction of accommodation notice was lifted.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/01/2024	Full	Inadequate
07/03/2023	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children's overall progress and experiences have significantly improved since the last inspection. Children have a range of positive experiences and are making good progress from their individual starting points. The registered manager strongly promotes education for children. One child who was previously out of school now attends an educational provision and engages in online learning. Certificates for good work demonstrate that the child is making positive progress.

Children's health needs are understood and met by staff. Staff support children to attend routine health appointments and promote healthy lifestyles. They provide children with home-cooked meals and encourage bedtime routines and regular activities such as football and swimming.

Staff support children to maintain strong relationships with significant people in their lives. Parents visit their children in the home to spend time with them. Staff encourage children to keep in touch with their siblings by arranging phone calls. Staff also support children to meet their loved ones in the community.

Children enjoy a range of activities. Staff support the children to enjoy activities together, including visits to theme parks, fun fairs and arcades. This helps children to develop good relationships with one another. One child enjoys shopping and cooking with staff, which supports their independence skills and helps build positive relationships with staff.

Staff take children's complaints seriously and handle them effectively. They dedicate time to explain to children the measures taken to ensure their safety and why certain behaviours might be upsetting to others.

Children have opportunities to talk to staff and express their views, wishes and feelings. During house meetings, they discuss various issues that are relevant to their care. Children provide feedback about the support they receive from staff and about food and activities. When meetings cannot be held, children speak to staff in key-work sessions.

Children's bedrooms are personalised and furnished to meet their needs. However, one child's bedroom was messy and unhygienic. Repairs are needed in the living room where there are holes in the wall and the sofas are damaged. The cooker in the kitchen is also damaged. This does not make it feel homely for the children.

How well children and young people are helped and protected: good

Safeguarding practice in the home has improved. The manager has provided crisis management training to staff to support them when children are unsettled. Consequently, incidents of challenging behaviour have decreased and are managed well

by staff. Staff support children to reflect on their behaviour. This helps children to develop greater self-awareness and manage their emotions in a better way.

Staff understand the safeguarding and whistle-blowing procedures and recognise their duty to report any concerns to the manager and external professionals such as the local authority designated officer and social worker and to Ofsted. This knowledge ensures children's safety in the home as staff are equipped to respond appropriately to situations that cause concern.

The registered manager and staff understand children's risks and needs well. Children's risk assessments are reviewed and updated regularly. However, the assessments do not have clear and robust strategies to reduce and manage risks. This does not guide staff on what to do when risks are present.

Key-work sessions are regular and focus on addressing children's individual needs, risks and behaviours. If children do not engage in key-work sessions to give their views about the home, the registered manager gathers their views through alternative means such as surveys. This highlights the value placed on children's views, wishes and feelings.

Staff are recruited safely and the relevant checks are completed. However, staff files are not up to date. For example, records for some international staff do not include the checks undertaken to validate their eligibility to work in the UK.

The effectiveness of leaders and managers: good

The registered manager recognises the strengths and weaknesses of the home. They have taken on board the requirements raised at the last inspection and have made positive changes.

The registered manager understands the needs and risks of the children well. They are passionate for children to make good progress and work closely with children's networks to advocate for them and deliver effective care. Positive feedback was provided by various professionals about the quality of care provided to children and how staff are supporting their progress.

The registered manager treats allegations of harm seriously. They share information promptly with the relevant agencies. Internal practices have improved and the registered manager conducts investigations thoroughly. The registered manager also ensures that Ofsted is notified of allegations and serious incidents, which supports regulatory oversight.

The registered manager provides appropriate training for staff. This enables them to meet the needs of the children in their care effectively and provides ongoing learning opportunities for them to keep up to date with relevant practice issues.

Team meetings are regular and effective. The staff engage in discussions covering various important topics, including children's needs, staff practice and safeguarding. Staff

receive constructive challenge, both in team meetings and through in-house training sessions. These discussions include ways to enhance recording practices, track children's progress and identify areas for improvement. This process helps staff to reflect on their practice and provide good-quality care to children. However, supervision records do not show detailed discussion of children's risks, needs and progress.

The registered manager's monitoring of the quality of care provided at the home could be strengthened if it included the views of staff and parents.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (2)(c)(i)(ii)) In particular, leaders and managers must ensure that the children's home is furnished and decorated to a good standard to make it a comfortable place to live in.	31 May 2024

Recommendations

- The registered person should ensure that children's risk assessments and plans include details of the steps staff will take to manage any assessed risks on a day-to-day basis. ('Guide to the Children's Homes Regulations, including the quality standards', page 42, paragraph 9.5)
- The registered person should ensure that the views of stakeholders are included in the quality of care review reports. ('Guide to the Children's Homes Regulations, including the quality standards', page 64, paragraph 15.2)
- The registered person should maintain good employment practice and ensure that staff recruitment files include all relevant checks. In particular, staff employment records should be kept up to date. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2671685

Provision sub-type: Children's home

Registered provider: Jurita Limited

Registered provider address: Kemp House, 160 City Road, London EC1V 2NX

Responsible individual: Cheryl Carter

Registered manager: Jude Onye

Inspectors

Amena Begum, Social Care Inspector

Thobekile Bandama, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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