

2671685

Registered provider: Jurita Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for up to three children aged between eight and 17 who may experience social and emotional difficulties.

The home and the manager registered with Ofsted on 17 May 2022.

Two children were living at the home at the time of this monitoring visit.

Inspection date: 6 March 2024

This monitoring visit

This monitoring visit was undertaken to monitor the home's progress against compliance notices under Regulation 12, the protection of children standard, and Regulation 13, the leadership and management standard, of The Children's Homes Regulations (England) 2015.

These compliance notices were issued on 24 January 2024, following an inspection undertaken on 16 and 17 January 2024 at which the home was judged to be inadequate.

Leaders and managers have taken meaningful steps to address the significant shortfalls that were identified at the inspection in respect of leadership and management and the protection of children.

They have reviewed arrangements for information-sharing with local authorities to support their matching and admission decisions. They have completed a review of the quality of care. They have addressed gaps in children's care plans, improved risk assessments and given greater attention to staff training, supervision and professional development. Children's records provide a more complete picture of their needs, risks and progress.

Staff have undertaken a range of additional training to increase their understanding of children's needs and risks. Staff supervision is regular, with recent records showing managers holding workers to account and agreeing actions to support their care of the children.

There has been a more rigorous response to incidents since the inspection. Leaders and managers have notified appropriate bodies, and they have taken timely and appropriate action to safeguard children. They have identified learning to inform staff training and practice.

The compliance notices have been met, and a restriction on accommodation that was in place since 19 January 2024 has been lifted.

While they have addressed the most pressing issues, leaders recognise that they have more to do to develop the skills and capacity to confidently meet the needs of all children who come to live at the home in the future.

No additional requirements or recommendations were made as a result of this monitoring visit. Those raised at the full inspection will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/01/2024	Full	Inadequate
07/03/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b))	19 April 2024

The registered person must ensure that— the privacy of children is appropriately protected; children can access all appropriate areas of the children's home's premises; and any limitation placed on a child's privacy or access to any area of the home's premises— is intended to safeguard each child accommodated in the home; is necessary and proportionate; is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iii)(iv))	19 April 2024
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; and understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii))	19 April 2024
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.	19 April 2024

In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report"). The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home. The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to—	19 April 2024

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f)(h))	
The care planning standard is that children— receive effectively planned care in or through the children's home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that each child's relevant plans are followed; that the child's placing authority is contacted, and a review of that child's relevant plans is requested, if— the registered person considers that the child is at risk of harm or has concerns that the care provided for the child is inadequate to meet the child's needs. (Regulation 14 (1)(a) (2)(a)(c)(e)(i))	19 April 2024
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children; and	19 April 2024

the child's placing authority consents in writing to the monitoring or surveillance. (Regulation 24 (1)(a)(b))	
A person may only manage a children's home if— having regard to the size of the home, its statement of purpose, and the number and needs (including any needs arising from any disability) of the children— the person has the appropriate experience, qualification and skills to manage the home effectively and lead the care of children. (Regulation 28 (1)(b)(i))	19 April 2024
The registered person must notify HMCI and each other relevant person without delay if— an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(b)(c)(e))	19 April 2024
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c))	19 April 2024

Recommendations

- The registered person should ensure that the home can respond effectively to the child's assessed needs before the placement is agreed. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.6)

- The registered person should ensure that records reflect whether, when possible, children are informed about their bedroom being searched and asked for their permission. ('Guide to the Children's Homes Regulations, including the quality standards', page 16, paragraph 3.20)
- The registered person should ensure that expectations of standards of behaviour are high for all staff and children in the home. These standards should be clear and unambiguous. Children should be supported to develop understanding and empathy towards each other. Positive behaviour and relationships should be reinforced, praised and encouraged. Poor behaviour should be challenged and discussed. ('Guide to the Children's Homes Regulations, including the quality standards', page 39, paragraph 8.11)
- The registered person should have sufficient capacity to ensure that the quality standards are met for each child in the home. ('Guide to the Children's Homes Regulations, including the quality standards', page 52, paragraph 10.7)
- The registered person should ensure that staff are familiar with the home's internal whistle-blowing procedures. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.9)
- The registered person should give more consideration to what constitutes a serious incident and should be notified to Ofsted. This relates to incidents when there are serious concerns about a child's missing-from-home behaviour. ('Guide to the Children's Homes Regulations, including the quality standards', page 63, paragraph 14.11)
- The registered person should ensure that sufficient staff are trained and skilled in the admission and care of children whose full backgrounds may not be known. This specifically relates to the home being set up for emergency placements, as indicated and detailed in the statement of purpose. ('Guide to the Children's Homes Regulations, including the quality standards', page 57, paragraph 11.6)
- The registered person should ensure that staff have their performance and fitness to carry out their role formally appraised at least once annually. This appraisal should consider, where reasonable and practical, the views of other professionals who have worked with the staff member over the year and children in the home's care. As part of the performance management process, poor performance should be addressed by a timely plan to bring about improvement. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.5)
- The registered person should ensure that any records kept electronically can easily be accessed by anyone with a legitimate need to view them and, if required, be reproduced in a legible form. Electronic records should be held at the home in accordance with data protection principles. Information technology systems should ensure the safe storage of these records, and business continuity planning should be in place to prevent loss or damage to them. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 14.2)

- The registered person should ensure that staff are familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. Staff should record information about children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made in respect of the compliance notices issued after the home's last inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2671685

Provision sub-type: Children's home

Registered provider: Jurita Limited

Registered provider address: Suite 2.14.4, Easy Hub, Addiscombe Road, London CR0 5PE

Responsible individual: Cheryl Carter

Registered manager: Jude Onye

Inspector

John Mitchell, Social Care Inspector

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