

2667768

Registered provider: Hazelmont Social Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It provides care for up to 3 children who may have social and emotional difficulties. At the time of this inspection, 2 children were living in the home. They both spoke with the inspector.

The registered manager post has been vacant since March 2025.

Inspection date: 29 April 2026

This monitoring visit

Following an assurance inspection on 21 January 2026, this children's home was found to have serious and widespread concerns. Ofsted issued 2 compliance notices, under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard. Ofsted carried out a monitoring visit on 11 March 2026. This identified that the compliance notice issued under regulation 12 had been met. However, the compliance notice issued under regulation 13 was reissued. The purpose of this latest monitoring visit was to review the provider's progress in meeting that compliance notice.

Leaders and managers have taken action to meet the steps set out in the compliance notice for regulation 12, and this is now considered met. Systems in place to ensure children's risks are promptly shared with staff and other professionals have improved. Children's plans are regularly reviewed and are updated following any changes to need or risk. These provide staff with detailed and clear guidance on how to best support children and keep them safe. As a result, safeguarding incidents have reduced, and one child is no longer considered at risk of exploitation.

Children speak positively about living in the home and score it highly, one child scoring it a perfect 10, another giving it 8.5 out of 10. Children identified positive relationships with staff, advocacy and a nice home environment as strengths.

Similarly, professionals spoke positively about the home, highlighting communication, partnership working and advocacy as things staff and the manager do well.

Staff feel well supported by the home's manager and the responsible individual. The manager has applied to register with Ofsted. The improved management oversight has resulted in a more stable staff team. Leaders and managers have not needed to use agency staff or staff from other homes, meaning children have benefited from consistent care.

A previous requirement made under regulation 40 was met, with leaders and managers ensuring that they notify the regulator of any serious incidents, without delay. A recommendation about the use of consequences was also met. Consequences, when used, have been natural and restorative in nature.

No requirements or recommendations have been made at this inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/09/2025	Full	Requires improvement to be good
11/02/2025	Full	Good
27/02/2024	Full	Good
08/03/2023	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2667768

Provision sub-type: Children's home

Registered provider: Hazelmont Social Care Ltd

Registered provider address: West Midlands House, Gipsy Lane, Willenhall, West Midlands WV13 2HA

Responsible individual: Sorelle Fern

Registered manager: Post Vacant

Inspector

John Tomlinson, Social Care Inspector

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