

2666995

Assure Care Homes Ltd

Monitoring visit

Information about this children's home

The home provides care and accommodation for up to two children with social and emotional difficulties. It is owned by a private organisation.

Inspection date: 16 June 2022

This monitoring visit

This visit has been carried out to monitor the provider's compliance with a suspension notice that was issued on 20 May 2022.

Since the last inspection, the provider has been actively recruiting for a new manager but has been unsuccessful. Consequently, the responsible individual is currently managing the home and working with a consultant to improve and develop the service.

The responsible individual, in conjunction with the external consultant, has completed an action plan to address the concerns identified by Ofsted.

The responsible individual has indicated that she will apply to be the registered manager if they are not able to find a suitable manager. An external consultant will monitor the home and another senior manager will take on the role of the responsible individual.

Senior leaders and staff have carried out an exercise to help them to identify the skills and training needs of staff. This insight will be used to ensure that future decisions on children's admissions will be matched against the skills of the staff.

All the maintenance matters identified at the previous monitoring visit have been addressed. The home environment is now ready for children to move in.

All staff have completed mental health awareness training and have either attended a course on anti-ligature training or have a date to complete this course. The staff

attended a workshop to identify research and resources to support children's physical and mental health needs.

Staff are currently working in the provider's other homes, which has enabled them to develop their knowledge, skills and experience. The responsible individual has continued to oversee staff's development and ensure that staff continue to receive regular supervision and can attend team meetings.

Progress is still required in updating the statement of purpose and the children's guide.

Monitoring processes have started to improve the service. However, an internal review of the quality of care for children is still required. Improvements have been made to the care of medicines to ensure these are safe and effective to promote children's health.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/04/2022	Full	Inadequate

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The children's views, wishes and feelings standard is that children receive care from staff who— develop positive relationships with them; engage with them; and take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— keep the children's guide and the home's complaints procedure under review and seek children's comments before revising either document. (Regulation 7 (1)(a)(b)(c) (2)(c))	31 July 2022
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	31 July 2022
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every six months. The registered person must—	31 July 2022

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home. (Regulation 45 (1) (4)(a)(b))	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2666995

Provision sub-type: Children's home

Registered provider: Assure Care Homes Ltd

Registered provider address: Unit 4, Northbrook Industrial Estate, Hollybrook Road, Shirley, Southampton, Hampshire SO16 6PB

Responsible individual: Luencina Zankl

Registered manager: Ryan Thirlwell

Inspector

Suzy Lemmy, Social Care Inspector

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