

2666995

Registered provider: Assure Care Homes Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The children's home provides care and accommodation for up to two children with social and emotional difficulties. It is owned by a private organisation.

The manager and the home have been registered with Ofsted since 18 November 2021.

Inspection date: 8 March 2022

This monitoring visit

On 24 February 2022, Ofsted carried out a monitoring visit to the home to assess the practices of managers and staff in response to incidents that had been notified to Ofsted. At that inspection, serious shortfalls were identified and, as a result, seven requirements were made. Three of the requirements were subject to compliance notices.

Following the visit, Ofsted issued a notice restricting accommodation to the children's home on 25 February 2022, due to there being a risk of harm if further children moved into the home.

The purpose of this monitoring visit was to ensure that the provider is complying with the notice restricting accommodation and to seek assurance that one compliance notice in relation to fire safety has been met.

The provider is compliant with the notice restricting accommodation. No new children have moved into this home, meaning that one child continues to live here.

The registered manager has completed the outstanding actions identified from the weekly fire safety checks. This was in relation to fire doors and emergency lighting systems working effectively. He has further streamlined recording systems to better evidence when actions are completed by the maintenance team. This means there is

now a clear audit trail for any work done in the home. As a result, this step in the compliance notice has been met.

Most of the staff have the relevant and necessary fire training. Since the last monitoring visit, senior leaders have arranged face-to-face fire warden training for the staff team. Most of the staff have also completed online fire safety training as part of their induction process. As a result, this step in the compliance notice has been met.

Senior leaders say they have undertaken a written review of why fire safety checks were not completed. This was to demonstrate the measures they had put in place to prevent reoccurrences. However, this was not ready for review by the inspector on the day of this visit. The responsible individual informed the inspector it would be shared with Ofsted by 14 March 2022. Therefore, at the time of this report, this step in the compliance notice has not been met and is reissued.

The seven requirements, including two compliance notices, made at the home's first monitoring visit were not reviewed as part of this visit and remain in place. The due date for these requirements remains 10 April 2022.

Recent inspection history

Not previously inspected

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— take part in activities, and attend any appointments, for the purpose of meeting the child's health and well-being needs. (Regulation 10 (1)(a)(b)(c) (2)(a)(iii))	10 April 2022
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(vi))	10 April 2022
*If the Regulatory Reform (Fire Safety) Order 2005 applies to the home—	10 April 2022

the registered person must ensure that the requirements of that Order and any regulations made under it, except for article 23 (duties of employees), are complied with in respect of the home. (Regulation 25 (2)(b))	
The registered person must ensure that all employees— undertake appropriate continuing professional development; receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(a)(b))	10 April 2022
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— a description of the measure and its duration; the name of the person who used the measure (“the user”), and of any other person present when the measure was used; a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.	10 April 2022
The registered person must ensure that— at all times, at least one person on duty at the home has a suitable first aid qualification.	10 April 2022

(Regulation 31 (2)(a))	
*The care planning standard is that children— receive effectively planned care in or through the children’s home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home’s statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home. (Regulation 14 (1)(a)(b) (2)(a)(b)(i))	10 April 2022

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2666995

Provision sub-type: Children's home

Registered provider: Assure Care Homes Ltd

Registered provider address: Unit 4, Northbrook Industrial Estate, Hollybrook Road, Shirley, Southampton, Hampshire SO16 6PB

Responsible individual: Luencina Zankl

Registered manager: Ryan Thirlwell

Inspector

Kelly Monniot, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2022