

2663448

Registered provider: JMR Healthcare Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for up to two children. The children may have complex needs, including needing support for their mental health, learning disabilities, adverse childhood experiences and social and emotional difficulties.

Inspection dates: 23 and 24 April 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 7 November 2023

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/11/2023	Full	Requires improvement to be good
22/02/2023	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

At the time of the inspection, one child was in the process of moving to the home. The child is currently in hospital. No other children were living at the home at the time of the inspection.

Staff currently provide daily care and support under the guidance of hospital staff. This has helped to provide consistency to the child to assist them to learn to trust staff. The manager provides a board to the child at the hospital with photos of the staff with a short message, so they know who is going to be with them. This is helping the child to begin to communicate with staff. Overall, this increases the potential for the upcoming move into the home being successful.

Staff provide emotional support for children who are no longer in their care. Since the last inspection, one child who moved from the home continues to be in contact with staff and the manager at the home.

The manager considers how to best meet the individual needs of children. The home has been further decorated since the last inspection. Changes are being made to a bedroom to support the child's recovery once they are able to move into the home.

The staff have been proactive in ensuring that the child, who has missed a lot of education since being out of full-time school, has been given educational opportunities. They arranged for the child to have a tutor work with them every day.

One child, who has moved on from the home, continues to attend education and said they did feel cared for at the home and knew staff wanted them to succeed.

How well children and young people are helped and protected: good

The manager offers support to children who have left the home. This has been done in partnership with the placing authority. The child who moved from the home recently said, 'I definitely felt safe there.' The ongoing support provided increases the child's safety and conveys to them that they are valued beyond their time in the home.

The manager has started to make adaptations in the home by implementing extra safety measures to meet the planned child's needs and keep them safer in line with their proposed care plan. A social worker said, 'I have been happy so far with everything in place. The home have been creative and consistent, thinking creatively about how to support her safely moving into their care.'

There are no children in the home, but staff continue to ensure that safety tasks take place. For example, they have regular fire drills and complete health and safety checks and audits.

The staff have worked closely with external professionals. One social worker said, 'After incidents in the home, they always made sure I was informed and kept up to date.'

The effectiveness of leaders and managers: good

The manager is suitably experienced, registered with Ofsted in October 2023 and is currently undertaking her level 5 diploma. They are supported by a deputy manager and a recently appointed responsible individual.

The manager has ensured that staff have the necessary training to meet the planned child's needs. They have worked with the hospital to make sure staff receive training from health professionals on delivering personal care.

Staff say they feel supported by the management team. Staff have regular and effective supervision. Managers provide on-call support in the evenings and weekends in case staff need assistance.

The manager involves the team in decision-making. For example, the wider organisation devised a new format for supervisions. The manager shared this with her team, and the team did not feel the new format was appropriate. Therefore, the changes were not introduced.

The manager supports her team with their own personal development. Staff say the manager is extremely supportive, and they feel she is approachable and also feel comfortable challenging her if they need to.

The manager has met the previous requirements and recommendation. No requirements or recommendations have been raised at this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2663448

Provision sub-type: Children's home

Registered provider: JMR Healthcare Ltd

Registered provider address: The Gables, Old Market Street, Thetford, Norfolk
IP24 2EN

Responsible individual: Abbi Livingstone

Registered manager: Louise Ellis

Inspector

Dan Williams, Social Care Inspector

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Store Street
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M1 2WD

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