

2662813

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private provider. It provides care for one child who may experience emotional and social difficulties. The manager registered with Ofsted in March 2024.

At the time of this inspection, one child was living in the home and spoke with the inspector about their experiences.

Inspection dates: 20 and 21 August 2025

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 27 January 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/01/2025	Full	Good
03/01/2024	Full	Good
02/08/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

The child has resided in the home for nearly two years and has made remarkable progress across all areas of their development, including physical health, social skills, emotional well-being and behavioural stability.

The child has developed warm, secure and trusting relationships with the staff. Staff provide the child with consistency and stability in their life, which has supported them to develop a strong sense of permanence and belonging. The child said, 'At the start, it was rocky, people have always given up on me, but something just clicked. I thought that no one would be there for me, but the staff are there for me.'

Staff consistently provide a loving, caring and nurturing environment for the child. They praise and celebrate the child's accomplishments and achievements. This has led to the child's improved self-worth, increased social confidence and ability to cope with social situations. The child is a proud ambassador for the children in care council. A social worker said, 'They are an ambassador and help the younger children because they have lived it.'

The child has faced historical challenges with their education. However, with staff's persistence and unwavering commitment, they have now completed their education and GCSE exams. The child has high aspirations for their future and is eager to pursue a career in residential childcare. Staff have helped the child to enrol on a childcare course at college. The child said, 'I want to be a residential worker because I understand what it's like to be in the care system.'

Staff play an important role in promoting the child's excellent health. They ensure that they have access to the services they need to promote their physical and emotional well-being.

Staff promote family time so that the child sustains their close relationships with their friends and loved ones. The child said, 'Staff have shown me what it's like to be a normal family. I have a close bond with the staff.' A family member said, 'We spend lovely time together.'

Staff creatively teach the child to become more independent and resilient. Staff support the child to prepare them for adult life. The child has learned to do their own washing and developed their skills in food shopping, cooking and budgeting. They have learned to apply for jobs and completed work experience. Consequently, they develop their life skills early, in readiness for adulthood.

Staff provide the child with a diverse range of creative and enjoyable activities. The child has undertaken and participated in community fundraising events, raising money for

good causes. They have enjoyed a range of activities, such as splash art and spray painting, and a wide range of opportunities that broaden their horizons.

Staff provide the child with a comfortable and homely living environment. However, there are areas of the home that would benefit from minor redecoration.

How well children and young people are helped and protected: outstanding

The child is kept safe and receives outstanding support from dedicated staff who serve as positive role models in the child's life. Staff create a loving, safe environment for the child to live in. The child said, 'They always make sure that I am as happy as I can be. They have helped me a lot with my independence.' The social worker said, '[name of child] feels seen and heard.'

Staff effectively prioritise the child's safety. The robust risk management plans are understood and followed by staff. Staff have a comprehensive understanding of the child's specific needs and vulnerabilities and take prompt action to protect them from harm.

Staff maintain highly effective partnerships with the police and other safeguarding partners to promote the child's safety. Significant incidents are reported to the appropriate authorities. Staff have an excellent understanding of their safeguarding roles and responsibilities. The child is kept safe and has a very strong sense of personal safety.

The child receives care from a resilient staff team. They have been supported during times of emotional instability with the knowledge that their caregivers do not give up on them easily. The social worker said, 'Their risks have reduced considerably because of how they have been parented by the staff. They have tested the team's stickability on many occasions and staff genuinely really care about them.'

Staff implement effective rules and boundaries. This has led to a significant decrease in the frequency of unsafe behaviours, such as property damage, self-harm and missing-from-home episodes. As a result of staff's efforts and highly effective safe working practices, the child has become increasingly safer. The child said, 'It's ok to let people in sometimes. If I want something, staff do their best regardless of how hard it is.'

The effectiveness of leaders and managers: outstanding

The registered manager is energetic, ambitious and has consistently high expectations of staff and for the child's future. The manager is an inspirational leader and an important and influential figure in the child's life. The child said, 'The manager is the best. She goes the whole mile for the kids.'

Staff participate in practice-focused supervision and attend regular team meetings. Throughout these sessions, the manager consistently emphasises the value of research-informed practice as a means of improving care delivery. This progressive approach has

fostered a culture of reflection and continuous learning among the staff team. One staff member said, 'An activity that really stayed with me was how the manager used research-informed practice to help us reflect and grow together as a team.'

The manager has exceptional oversight of the child's progress and daily experiences, ensuring that care is delivered effectively and consistently. They maintain a strong, collaborative relationship with the placing authority, working in partnership to provide the child with high-quality support, protection and guidance.

The continuity offered by a stable staff team contributes significantly to the child's sense of security and consistency. As one social worker noted, 'The manager knows everything about that child and goes over and above.'

An independent person visits the home regularly to review the standard and quality of the child's care. These visits help staff, leaders and managers to have a clear understanding of the service's weaknesses and strengths. The manager takes swift action to address any shortfalls to secure improvements.

The manager has addressed and met the requirement and recommendation from the last inspection.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that the home is maintained to the high standard for children. This relates to the home being refreshed and redecorated where needed. ('Guide to the Children's Homes Regulations, including the quality standards,' page 15, paragraph 3.9)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2662813

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor, Parkview, 82 Oxford Road, Uxbridge UB8 1UX

Responsible individual: Beverley Williams

Registered manager: Morgan Prout

Inspector

Anthony Kyem, Social Care Inspector

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