

2660064

Registered provider: Compass Children's Homes Ltd

Monitoring visit

Inspection under the social care common inspection framework

Information about this children's home

This privately run home provides care for up to 4 children who may have emotional and behavioural difficulties.

At the time of the inspection, there were 3 children living at the home.

The manager registered with Ofsted in December 2025. They left the organisation in March 2026. They have not yet written to Ofsted to cancel their registration.

A new manager was appointed in April 2026. They have not yet submitted their application to register with Ofsted.

Inspection date: 12 May 2026

This monitoring visit

On 8 April 2026, a full inspection was undertaken on the service. Significant concerns were raised during the inspection. An inadequate judgement was given. This led to a compliance notice being issued related to regulations 12 and 13 of The Children's Homes (England) Regulations 2015.

This visit was undertaken to assess the actions taken by the provider in response to the concerns set out in the compliance notices.

Although leaders and managers have not addressed all the concerns raised at the previous inspection, there are no longer serious or widespread concerns in relation to the safety of children. There has been improvement made in the monitoring and oversight of leaders and managers. Therefore, no further compliance notices have been served, and the shortfalls have been raised as requirements. These will be monitored through ongoing inspection.

Staff have not always followed children's relevant plans. One incident occurred when a member of staff did not follow a child's risk assessment. This has led to harm to the child and the child attending hospital. No immediate action was taken in relation to the staff involved until the incident was reviewed on inspection.

The provider's approach to room searches has been inconsistent and ineffective. For example, a search of a child's room was carried out at the time of the incident mentioned above. This is referenced in an email to a professional but there is no other record in relation to this. It is unclear if this was a full search or what items were removed for safety. On another occasion, staff have not followed the child's risk assessment to ensure that a search of their room took place when they had safeguarding concerns.

The home's policy in relation to searching children's rooms is insufficient. It does not provide for immediate searching if there are safeguarding concerns. The policy states that staff must seek permission from a child's social worker before searching a child's room. Staff followed this policy and did not carry out an immediate search following significant concerns for a child's safety. While waiting for permission, the child spent time in their room unsupervised by staff. It was later found that there were items in this child's room that caused concern.

Staff have not always alerted managers when colleagues' behaviour is inappropriate. For example, children have alleged that a member of staff has spoken to them in a way that is not in line with the home's therapeutic ethos. Another member of staff witnessed this incident but did not raise their concerns to managers. Once leaders and managers became aware of this concern, they took immediate and decisive safeguarding action.

Leaders and managers have not always ensured that they have communicated effectively with safeguarding professionals when concerns arise. For example, one referral was not received by the local authority designated officer (LADO) in an appropriate timeframe. When the home chased up a response from this referral, the LADO shared that they had not received it. Leaders and managers had ensured that other actions in relation to this safeguarding concern were timely and in line with the home's safeguarding policy.

Leaders have taken action to try and improve staff awareness of their safeguarding responsibilities. All staff have been spoken to about this individually and in team meetings.

There is significant evidence of increased managerial oversight, both at home manager level and senior management level. This includes regular audits and reviewing of improvement plans.

Children's risk assessments contain all the relevant information and have been updated when risks change. Staff have access to shorter documents that provide

staff with the essential information needed to care for children. Information across documents is now consistent, giving staff clear guidance to follow.

Records in the home now better show how staff have supervised and supported children when there have been concerns in relation to children's safety and welfare. Staff have supervised children in line with their relevant safety plans.

Staff and managers have completed a wide range of training in relation to the concerns raised at the last inspection. During team meetings, staff have demonstrated their knowledge of safeguarding, recording and reporting, carrying out searches of children's room and managing missing-from-home incidents.

Overall, although there remain several areas where improvement is needed, risks for children have significantly decreased. There have been less significant incidents for children. There have been no incidents requiring children being restrained. Children have not been missing from the home. There have been no incidents involving substances or alcohol for children. Two children are currently taking their GCSE exams and were seen to be supported by staff to manage their emotions around this.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/04/2026	Full	Inadequate
16/09/2025	Full	Good
28/08/2024	Full	Good
26/09/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iii)(iv)(v)(vi)(vii)(b))	13 July 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2660064

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Compass Community Ltd, 3 Rayns Way, Syston, Leicester LE7 1PF

Responsible individual: Shannon Carlyle

Registered manager: Karl Walker

Inspector

Andrea Bounden, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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