

2657298

Registered provider: Resilience Residential Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. It provides care for up to three children who may experience social and emotional difficulties.

The home and manager registered with Ofsted in November 2021.

At the time of this inspection, three children were living at the home.

Inspection date: 3 and 4 September 2025

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 8 October 2024

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/10/2024	Full	Outstanding
31/01/2024	Full	Good
29/06/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

The children are making excellent progress from their initial starting points. The care and support that they receive are consistent, nurturing and supportive, which further helps them to feel safe, happy and secure. One child said, 'I would give this home 10 stars.' Another child said, 'This is the best home I have been in and the only thing that would make it better is if it was nearer to my hometown.'

Children move into the home following careful and considered matching of their needs and those of the other children already living at the home. Children are provided with clear information about the home and, wherever possible, are supported to visit prior to moving in. Their wishes and views are fully taken into account, and this helps them feel valued from the outset.

The children are making excellent progress in their educational attendance and attainment from their initial starting points. Children who have been out of education for a significant period prior to moving into the home are fully encouraged and supported with reintegration back into education. Staff at the home has developed strong links with education providers and have open communication to understand and support children's educational attendance and attainment.

Children's healthcare needs are consistently met well. This includes their physical and emotional health. The home has access to a therapist who offers guidance to staff and is equally available to the children. This enables the children to share their emotions in a safe environment and supports them to build resilience.

Staff understand the importance of children maintaining positive and secure relationships with family and friends. They fully support children to spend time with family, irrespective of distance away from the home. Family members are also welcomed to the home. One parent said,

'Staff are so welcoming, and it feels such a warm and happy place. It is so reassuring to know [name of child] is happy and the staff really do care. They have also been supportive and helpful to me, and this has helped me and [name of child] to have a great relationship with each other.'

How well children and young people are helped and protected: outstanding

Children benefit from comprehensive planning regarding known and potential risks. Staff's understanding and practice in relation to safeguarding are comprehensive. As a result of the consistent approach to risk management, children's risks have significantly reduced and, as a result, their safety and welfare are supported.

Children say that they feel safe, and staff speak with them on a regular basis about keeping safe and help them to make positive and safe choices.

There has been one allegation since the last inspection. This was taken seriously, and the registered manager ensured that the child was kept informed throughout the process. The child was supported to make sure that they understood the outcome.

Children rarely go missing from the home. However, if they do, staff have a comprehensive understanding of the procedures to follow and make every effort to find them and ensure that they return safely. This includes searching the local area and going to the area that the children are from. One social worker said, 'Staff go above and beyond to make sure the child is safe. They really place the child's welfare and safety at the forefront of their practice.'

Staff have comprehensive training in supporting children to manage their behaviours, emotions and feelings. There is a strong focus on positive praise, rewards and incentives. Children say that the rules of the home are fair and that staff always help them when they are upset or angry about something. As a result, when a negative consequence is implemented, this is discussed with the child, and a follow-up key-working session is carried out to help the child understand ways in which they could manage their feelings and emotions more effectively.

Physical intervention is rarely required. There has been one incident since the last inspection. The physical intervention was low level and helped the child to regulate their behaviour during a period of heightened emotion and supported their safety and well-being.

The effectiveness of leaders and managers: outstanding

The registered manager and deputy manager have high aspirations for all children, and this ethos is reflected throughout the staff team. All staff want children to have the best opportunities and support to equip them for their future.

All staff understand children's past life experiences. Staff create a safe and supportive environment for children to share their views, concerns and future aspirations.

Staff feel exceptionally well supported by the leaders and managers. They can reflect on their practice and use current research practice to further develop their skills. This is through team meetings, individual supervision sessions and ongoing training and development. Staff say that the home is an extension of a family and that they are proud to work with the children who they care for, celebrating their achievements and acting as positive role models for them.

The registered manager and staff work closely with other professionals involved in the children's care. As a result of the cohesive working together, feedback from

professionals is extremely positive. One social worker said, 'The progress [name of child] has made during their placement at the home has been significant and this is due to the warm and nurturing care provided by all staff.'

Children benefit from stability of staffing. When staff are recruited, the home follows safer recruitment and selection practice to support the safety of children.

Management oversight of the home is excellent. The registered manager uses the independent monitoring of the home to continually improve staff practice.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to The Children's Homes Regulations, including the quality standards.'

Children's home details

Unique reference number: 2657298

Provision sub-type: Children's home

Registered provider: Resilience Residential Services Limited

Registered provider address: 11 Gatley Road, Cheadle, SK8 1LY

Responsible individual: Amy Moulton

Registered manager: Danielle Maher

Inspector

Sarah Oldham, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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