

2653352

Registered provider: Future Focus Childrens Services Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to 3 children with social and emotional difficulties.

The home was registered with Ofsted in May 2023. The manager registered in November 2025.

There were no children living at the home at the time of this inspection.

Inspection dates: 14 and 15 January 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 14 January 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/01/2025	Full	Good
22/02/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Since the last inspection, a new registered manager and deputy manager have been appointed from within the existing staff group, providing continuity and stability of leadership. One child, until recently, lived in the home. Staff provided well-considered transition plans to help the child move to their new home closer to family and relatives. The staff are creative. For example, they used the opportunity to introduce the new home as an exciting adventure, fully including the child in the travel plans and helping them to think about preparing for their trip. This creative approach helps to build life skills and independence. The staff continue to be committed to the child and are in touch in with them while they settle into their new home.

While living in the home, the child benefitted from a familiar, stable, nurturing staff group. Secure relationships between the staff and the child enabled them to progress very well with their social and educational skills. While the child lived in the home, they experienced clear boundaries and predictability, with good bedtime routines promoting improved sleep, self-care and emotional security. The child's school attendance markedly improved since they first started living in the home. Staff are ambitious for the child to do well.

The staff ensured that family time was agreed, working closely with professionals to meet the child's needs and ensure that it was beneficial. Staff supported the child to maintain relationships with their family members and people who are important to them, assisting with a smooth transition and helping the child to settle well in their new home.

Time was taken in key-work sessions to listen to the child and understand their wishes and feelings. These sessions are recorded in detail and provided opportunities to reflect with the child about how they were feeling. The child has made significant progress in their health. They regularly attended the dentist and had a nutritious diet.

Behaviour management and care plans are available in one document, which is detailed, updated regularly and sets out the care for the child. The voice of the child was included throughout their records, and their views were considered. The culture and ethnic background of the child informed key-work sessions, helping the home to understand the important cultural considerations for the child, so their diversity needs were met very well. This made them feel valued and supported as their culture was considered. The child has been able to attend a carnival that was aligned to their culture.

How well children and young people are helped and protected: good

Staff understood the child's vulnerabilities, and comprehensive risk assessments informed staff about how to manage situations. Staff in the home went above and beyond to ensure that the child's experiences were consistently good. Staff were trained to restrain the child when required. When incidents happened, effective management

oversight and review included hearing from staff and the child to better understand the circumstances.

The response of staff to the child particularly in relation to intense emotional situations was not set out in behaviour management plans. While there were no specific behaviour management plans, the response to the child was mostly effective as staff were informed through the care plan of the steps to take when the child was distressed. The manager is ambitious to further embed trauma-informed approaches with staff training and the development of behaviour management strategies.

The child's family time was risk assessed and considered carefully with the social worker to ensure that it met the child's needs. Meetings took place with professionals so that the care plans for the child were discussed and effective support provided. Protective action was taken by the registered manager when necessary, implementing clear relationship boundaries and promoting the child's knowledge about healthy relationships.

Staff knew the steps to take when there were episodes of the child going missing and they were helped by detailed risk assessments that set out missing-from-home procedures. Staff understand safeguarding, what to do when they are worried about a child and in what circumstances a referral is needed to the local authority designated officer.

The effectiveness of leaders and managers: outstanding

There is significant evidence of change and improvement since the last inspection because of the excellent leadership and management of the home. This had a positive impact on the staff's approach to caring for the child. The registered manager is inspirational, confident and ambitious for children. Leaders and managers have created a culture of high aspiration and positivity. Their high expectations of their staff made a difference to the life of the child who was living in the home. The staff are consistently 'child first'. A compassionate and trauma-aware approach is central to the care the home provides. Staff talk about the home as a family environment. The staff group is stable. Staff members like working together and are enthusiastic about the difference they have made to the child's life.

Staff team meetings, supervision and appraisals are consistently in place to an high standard, and each forum provides opportunities for staff to work together. This ensures that the practical organisation of the home and its day-to-day running are securely in place. Leaders and managers lead by example. They are ambitious, and they innovate and generate creative ideas to sustain high-quality care that enabled children to reach their full potential.

The open culture of the home allowed the professionals and family members to spend time with the child who was living at the home. Advice and guidance from the independent visitor are taken on board, and progress on actions is effective. For example, the independent visitor noted that in some areas the home decor was looking

tired. The home's leaders have used the current vacancy period to complete the home's refurbishment.

Leaders and managers have strong, effective working relationships with partner agencies and schools to promote positive care experiences and brighter futures for children.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2653352

Provision sub-type: Children's home

Registered provider: Future Focus Childrens Services Ltd

Registered provider address: Simon & Co Accountancy, 92a High Street, Orpington
BR6 0JY

Responsible individual: Mark Forshaw

Registered manager: Bonny Wade-Young

Inspector

Naintara Khosla, Social Care Inspector

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