

2653207

Registered provider: All Round Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by a private company. It provides care for one child who may have emotional and social difficulties.

The manager registered with Ofsted in October 2021.

The inspection started on 10 September 2025. It was paused in line with [Ofsted inspections and visits: deferring, pausing and gathering additional evidence](#) policy. An inspector returned on 15 September 2025 to complete the inspection.

Inspectors were made aware during this inspection of a serious incident concerning a child that had occurred during this inspection. While Ofsted does not have the power to investigate incidents of this kind, actions taken by the setting in response to the incident were considered (where appropriate) alongside other evidence available at the time of the inspection to inform inspectors' judgements.

The child spoke to an inspector during the inspection.

Inspection dates: 10 and 11 September and 15 September 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 24 April 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/04/2024	Full	Good
30/08/2023	Full	Requires improvement to be good
13/09/2022	Full	Requires improvement to be good

Inspection judgements

Overall experiences and progress of children and young people: good

The child living in this home has been settled here for almost three years. The child has made good progress during this time. Staff have supported the child through various difficulties and challenges, which has enabled the child to remain living in their home. This has given the child stability and has provided a sense of belonging.

The home is a safe and comfortable environment. There has been thoughtful consideration of how the space is best used in the home. The child has their own dressing room, and a swimming pool has been purchased for the garden. This has allowed the child to spend time with their friends and staff and have fun in a safe environment over the summer period. There are photos of the child, their family and staff throughout the home. The child has their own pets, and staff bring their dogs into the home on occasion. This promotes a sense of family living.

Staff promote the child's relationship with their family and friends. They are encouraged to bring their friends to their home. Children from the provider's other homes have also been able to come and spend time with the child. This gives the child a sense of normalcy and aids their development of positive social relationships. The child has also recently enjoyed a caravan holiday in the UK with staff.

Education is valued in the home. While the child is not currently accessing full-time education, a tutor has been provided to support the child's learning. Staff and the manager are working with other professionals to identify a suitable education provision.

Staff support the child's health needs. Referrals to specialist agencies, such as substance misuse and emotional health services, are made when necessary. The child and staff have access to the provider's therapeutic team, which allows for a good understanding of the child's emotional health. The child has experienced bereavement and loss and has been given time and support to grieve.

How well children and young people are helped and protected: good

The staff team has undergone considerable change since the last inspection. Despite this, the child has formed trusting and positive relationships with staff who know their needs and vulnerabilities well. A social worker said, '[Name of child] is doing really well. They are settled and trust the staff. The staff and the manager are brilliant. They are always warm and welcoming.' The manager and staff are highly nurturing and employ a therapeutic approach to care. The child is open with staff when they experience difficulties, and it is clear that they feel safe in their home.

There are robust safeguarding measures in place to keep the child safe. Staff ensure that they are aware of who the child is spending time with, and they have formed

positive relationships with the parents of the child's friends. Regular welfare checks are completed when the child spends time in the community. In addition, staff complete regular checks of the child's phone. Staff speak to the child regularly about important issues such as staying safe online and in the community, healthy friendships and water safety.

When accidents and injuries happen, they are attended to quickly by staff. There is a strong response if the child expresses low mood, with staff offering nurture and support. Staff seek medical attention when necessary. The provider has also commissioned an outside agency to work with staff and the child to help them to better understand their emotions. This has enabled the child to identify healthier ways to express their emotions.

Staff are aware of their safeguarding responsibilities, including how to escalate concerns to external safeguarding partners. Staff and the manager ensure that they share information with other agencies in a timely manner to keep the child safe. Most new members of staff have been recruited safely, with all necessary checks completed. However, a reference from the most recent employer has not been obtained for one member of staff.

The effectiveness of leaders and managers: good

The manager is suitably experienced and qualified. The manager is supported by a confident and knowledgeable responsible individual. They are both child centred and know the child well. The manager has formed positive working relationships with other professionals and some of the child's family members.

There is a committed team of staff who work together effectively. There is a range of experience in the staff team. New members of staff complete an induction before being enrolled to attain a relevant residential childcare qualification. The staff team has access to a range of good-quality training. The manager has ensured that staff have the skills to meet the child's needs.

Staff say that they feel supported by the management team. Staff have regular individual supervision sessions. There is also a monthly group supervision with the therapy team. This provides staff space for reflection and discussion of practice. Team meetings are held regularly and are used as a forum for discussion and learning.

The home maintains good records that support effective care and oversight. Staff write about the child in a very positive manner, which reflects how much they care for him. The manager has good oversight of the home and employs a range of tools to monitor the care provided to the child. However, the quality of care review has not been sent to the regulator in a timely manner. Additionally, there is a lack of external feedback and discussion with the child in some of the reports from the independent person who visits the home. This reduces the external scrutiny that is an integral part of ensuring that good care is provided.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; if the individual satisfies the requirements in paragraph (3). The requirements are that— the individual is of integrity and good character; full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a) (3)(a)(d)) Specifically, that appropriate references are sought for staff. This requirement was made at the last inspection and is restated.	30 September 2025
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and	30 September 2025

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report").

The registered person must—

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and

make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.
(Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))

In particular, the registered person must ensure that this document is sent to the regulator in the required timescales.

This requirement was made at the last inspection and is restated.

Recommendation

- The registered person should ensure that any individual appointed to carry out visits to the home as an independent person makes a rigorous and impartial assessment of the home's arrangements for safeguarding and promoting the welfare of the children in the home's care. This includes regularly speaking to the child and seeking external feedback, such as from family members and other professionals working with the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 65, paragraph 15.5)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2653207

Provision sub-type: Children's home

Registered provider: All Round Care Limited

Registered provider address: 6 Renwick Square, Ashton-in-Makerfield, Wigan
WN4 9NF

Responsible individual: Kelly Torpey

Registered manager: Gemma Dinsmore

Inspectors

Anthony Kyem, Social Care Inspector
Eve Ostridge, Social Care Inspector

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