

2653112

Registered provider: Pinnacle Care Provisions Ltd

Monitoring visit

Inspection under the social care common inspection framework

Information about this children's home

This home is operated by a private organisation and is registered to provide care for up to 3 children who may be experiencing social and emotional difficulties.

The home registered with Ofsted in February 2022. At the time of this visit, the home's registration was suspended and so there were no children living there.

There is no registered manager in post.

Inspection date: 14 May 2026

This monitoring visit

On 10 March 2026, Ofsted decided to suspend the registration of this home under section 20B of the Care Standards Act 2000. This was because of the extensive history of concerns about the provider, because there was no leadership team in place, and because of the potential financial instability of the organisation. Ofsted concluded that to allow children to live in this home would compromise their safety.

This monitoring visit took place to consider the progress made by the provider in addressing the concerns leading to the home's suspension.

Since the suspension notice was issued, the company has been taken over by another provider. The new owner has not operated other children's homes previously and is in the process of overhauling the existing systems and processes at this home, with the support of a consultancy firm.

There are a manager and responsible individual in place who are applying to register with Ofsted. Neither the manager nor the responsible individual have had experience in managing or overseeing the running of a children's home previously. This raises concerns about their suitability to lead a children's home effectively in line with regulatory requirements.

The home is not yet staffed sufficiently to provide care for children. Pre-employment checks have not yet been fully completed in relation to any of the staff who have been appointed. Leaders and managers cannot yet offer safe care to children. As a result of this, the suspension notice remains in place.

The requirements made at the last inspection were not considered at this visit and so will be restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/10/2024	Full	Inadequate
29/11/2023	Full	Good
07/09/2022	Full	Requires improvement to be good
21/06/2022	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(b)) This specifically relates to leaders and managers ensuring that staff take effective action to safeguard children in accordance with their individual needs. This also relates to leaders and managers ensuring that staff understand their safeguarding responsibilities and have the skills to act on signs that a child is at risk of harm. Specifically, the registered person must use information about children's risks to try to proactively prevent incidents occurring.	12 July 2026

The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—

helps children aspire to fulfil their potential; and

promotes their welfare.

In particular, the standard in paragraph (1) requires the registered person to—

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;

ensure that staff have the experience, qualifications and skills to meet the needs of each child.
(Regulation 13 (1)(a)(b) (2)(a)(c))

This specifically relates to leaders and managers ensuring that there are safe, consistent and effective management arrangements in place.

This also relates to leaders and managers ensuring that staff have all the information they need to meet children's individual care needs. This includes agency, bank or other temporary staff.

This also relates to ensuring that staff have the experience and skills to meet the needs of each child. This includes acting when staff have not completed essential training.

The registered person must ensure that the home is staffed to always meet the child's needs.

12 July 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2653112

Provision sub-type: Children's home

Registered provider: Pinnacle Care Provisions Ltd

Registered provider address: 86 Bury Old Road, Manchester, M8 5BW

Responsible individual: Post vacant

Registered manager: Post vacant

Inspector

Nicola Shaw, Social Care Regulatory Inspector

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